



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 15, 2014

Mr. Osman Dundar  
R & D Manager  
Tems Global Sanayi Ve Ticaret A.S.  
c/o CH Bus Sales Inc.  
1645 Lyndale Avenue North Suite 102  
Faribault, MN 55021

NVS-215KS  
14V-387

**Subject:** Difficulty Seeing Oncoming Traffic from Right

Dear Mr. Dundar:

This letter serves to acknowledge Temsa Global Sanayi Ve Ticaret A.S.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TEMSA/TS30/2012-2014

**Mfr's Report Date:** July 1, 2014

**NHTSA Campaign Number:** 14V-387

**Components:**

VISIBILITY

**Potential Number of Units Affected:** 124

**Problem Description:**

Tems Global Sanayi Ve Ticaret A.S. (Tems) is recalling certain model year 2012 TS30 motorcoaches manufactured November 2011, to December 2011; 2013 TS30 motorcoaches manufactured September 2012, to April 2013; and 2014 TS30 motorcoaches manufactured July 2013, to April 2014. In the affected vehicles, the driver may have a hard time seeing oncoming traffic from the right side at an intersection where the angle is less than ninety degrees.

**Consequence:**

The driver's reduced ability to easily see traffic approaching from the right side increases the risk of a crash.

**Remedy:**

Tems will notify owners, and dealers will install an additional interior mirror to improve the driver's ability to see oncoming traffic, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact CH Bus Sales, US Agent for Temsa, at 1-877-858-3672.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement