



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 11, 2014

Mr. Steve Kenner  
Ford Motor Company  
330 Town Center Drive  
Suite 400  
Dearborn, MI 48126-2738

NVS-215SM  
14V-393

**Subject:** Halfshaft Disengagement/Loss of Drive/Roll Away

Dear Mr. Kenner:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/EDGE/2012-2014  
FORD/FLEX/2013-2014  
FORD/TAURUS/2013-2014  
LINCOLN/MKS/2013-2014  
LINCOLN/MKT/2013-2014  
LINCOLN/MKX/2012-2014

**Mfr's Report Date:** July 2, 2014

**NHTSA Campaign Number:** 14V-393

**Components:**

POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

**Potential Number of Units Affected:** 83,250

**Problem Description:**

Ford Motor Company (Ford) is recalling certain model year 2012-2014 Ford Edge and Lincoln MKX vehicles manufactured September 2, 2010, to November 30, 2013; 2013-2014 Ford Taurus and Lincoln MKS vehicles manufactured August 25, 2011, to November 30, 2013; and 2013-2014 Ford Flex and Lincoln MKT vehicles manufactured September 12, 2011, to November 30, 2013. In the affected vehicles, the halfshaft retention circlip may not have been properly installed, and as a result, the halfshaft may move outward and disengage from the linkshaft.

**Consequence:**

If the halfshaft and linkshaft become disengaged, power will no longer be transmitted to the wheels, increasing the risk of a vehicle crash. Additionally, if the parking brake is not applied before exiting the vehicle, the vehicle may roll away despite the transmission being placed in 'Park', increasing the risk of injury to exiting occupants and bystanders.

**Remedy:**

Ford will notify owners, and dealers will inspect the vehicles to make sure that the halfshaft is properly retained. If it is not, dealers

will replace the linkshaft and also replace the halfshaft if it shows evidence of spline damage, free of charge. The recall is expected to begin by August 29, 2014. Owners may contact Ford customer service at 1-800-392-3673. Ford's number for this recall is 14S10.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement