



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 28, 2014

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Volvo Trucks North America
PO Box 26115
Greensboro, NC 27402

NVS-215KS
14V-356

Subject: Active Braking may be Disabled

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2011-2015
VOLVO/VNM/2014-2015

Mfr's Report Date: June 19, 2014

NHTSA Campaign Number: 14V-356

Components:

FORWARD COLLISION AVOIDANCE: ADAPTIVE CRUISE CONTROL
FORWARD COLLISION AVOIDANCE: CRASH IMMINENT BRAKING

Potential Number of Units Affected: 862

Problem Description:

Volvo Trucks of North America (Volvo) is recalling certain model year 2011-2015 VNL and 2014-2015 VNM trucks manufactured November 17, 2010, through February 5, 2014, and equipped with enhanced cruise control and without side fairings. In the affected vehicles, the active braking component of the enhanced cruise control can become disabled.

Consequence:

If the active braking feature becomes disabled, the vehicle may not automatically activate the brakes as intended when the enhanced cruise control system is in use, thereby increasing the risk of a crash.

Remedy:

Volvo will notify owners, and dealers will update the control unit software, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1402.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

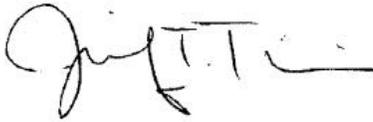
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement