



**Lotus Cars USA, Inc.**

Dear Lotus Partner

You may be aware that Lotus has announced a voluntary recall of **Elise and Exige models** manufactured for worldwide markets between **April 2004 and February 2012** and **Evora S (manual gearbox)** models manufactured between **September 2010 and September 2011**.

We have identified that there have been a small number of instances of oil cooler hoses detaching from their end fittings in this group.

Lotus takes the safety of its customers very seriously and is working diligently to ensure the launch of the recall in every affected territory as quickly as possible. Lotus will contact owners of affected cars, as quickly as possible following the launch of the recall, so that the owners can arrange to have the remedial work carried out at no cost to the owners.

Prior to the launch of the recall in your territory, you may receive queries from Lotus owners asking whether their car is part of the recall. In response, please advise them that the recall has not yet been launched but that the launch will be confirmed as quickly as possible. Please advise them they can continue to drive their cars in the mean time but they should check for the following warning signs:

- (1) Oil light illuminated while the engine is running
- (2) Signs of oil under the front or rear of the vehicle while the vehicle is parked
- (3) Excessive oil consumption
- (4) Trail of oil on the road
- (5) Increased engine noise

If they observe any of the above before driving, they should not drive the car and contact you. If the oil pressure warning light is illuminated while driving, or if they have any other reason to suspect that an oil line has become detached, they should stop the vehicle immediately in a safe and controlled manner and contact you.

Should you or your customers have any further questions prior to the launch of the recall in your territory, please contact our AfterSales team.

Ron Mann on 770-476-6564 or email [rmann@lotuscars.com](mailto:rmann@lotuscars.com)

Dave Simkin on 770-324-6673 or email [dsimkin@lotuscars.com](mailto:dsimkin@lotuscars.com)