

GM CUSTOMER CARE AND AFTERSALES
DCS3203
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 2, 2014

Subject: Upcoming Safety Recall – Bulletin 14260
Auxiliary Battery

Models: 2007-2011 Chevrolet Silverado and GMC Sierra 2500/3500 Series
Equipped with an Auxiliary Battery (TP2)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves 2007-2011 model year Chevrolet Silverado and GMC Sierra 2500/3500 series vehicles equipped with an auxiliary battery (TP2). The GM recall number is 14260.

Customers that were involved in Customer Satisfaction Program 10414 and have not yet had the repair performed will be transferred to this recall.

The owner manual for vehicles with an auxiliary battery (TP2) does not specify a maximum amperage rating for the auxiliary battery feed to a trailer harness. An electrical overload of the auxiliary battery feed may cause the underhood fusible link to melt and open-circuit, as designed, to prevent damage or a possible fire in the vehicle wiring harness. If the fusible link melts due to an electrical overload, it may cause smoke or flames which will damage the electrical center cover and/or to the nearby wiring harness conduit.

Parts are not currently available, but when parts are available, dealers will install a jumper harness with a 40A inline fuse.

This is a courtesy notification to dealers. Dealers will be advised when the recall bulletin is released.

The Investigate Vehicle History screen in the Global Warranty Management system will be updated when the recall bulletin is released.

END OF MESSAGE
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