



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 7, 2014

Mr. John Frooshani  
Safety Activities Manager, Government Relations  
Subaru of America, Inc.  
Subaru Plaza  
P.O. Box 6000  
Cherry Hill, NJ 08034-6000

NVS-215KS  
14V-399

**Subject:** Front Passenger Air Bag Inflator may Rupture

Dear Mr. Frooshani:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUBARU/BAJA/2003-2004  
SUBARU/IMPREZA/2004  
SUBARU/LEGACY/2003-2004  
SUBARU/OUTBACK/2003-2004

**Mfr's Report Date:** July 3, 2014

**NHTSA Campaign Number:** 14V-399

**Components:**

AIR BAGS

**Potential Number of Units Affected:** 8,557

**Problem Description:**

Subaru of America, Inc. (Subaru) is conducting a recall of certain model year 2003-2004 Legacy, Outback, and Baja vehicles as well as certain 2004 Impreza (including WRX/STI) vehicles, equipped with Takata-brand front passenger air bag inflators. Upon deployment of the passenger side frontal air bag, excessive internal pressure may cause the inflator to rupture.

**Consequence:**

In the event of a crash necessitating deployment of the passenger side frontal air bag, the inflator could rupture with metal fragments striking and potentially seriously injuring the vehicle occupants.

**Remedy:**

Subaru will notify owners, and dealers will replace the inflators in all affected vehicles, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Subaru at 1-800-782-2783.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

Please submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers for our review. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement