



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 30, 2014

Mr. Randy Kiser  
Senior Manager, Ethics, Compliance & Safety  
Graco Children's Products Inc.  
3320 West Market Street  
Fairlane, OH 44333

NVS-215KS  
14C-004

**Subject:** Buckle may not Unlatch

Dear Mr. Kiser:

This letter serves to acknowledge Graco Children's Products Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GRACO/APRICA A30/9999  
GRACO/SNUGRIDE/9999  
GRACO/SNUGRIDE 30/9999  
GRACO/SNUGRIDE 35/9999  
GRACO/SNUGRIDE CLASSIC CONNECT/9999  
GRACO/SNUGRIDE CLICK CONNECT 40/9999

**Mfr's Report Date:** June 27, 2014

**NHTSA Campaign Number:** 14C-004

**Components:**

CHILD SEAT:HARNES BUCKLE

**Potential Number of Units Affected:** 1,910,102

**Problem Description:**

Graco Children's Products (Graco) is recalling certain rear-facing child restraints manufactured between July 2010 and May 2013, models SnugRide, SnugRide Classic Connect (including Classic Connect 30 and 35), SnugRide 30, SnugRide 35, SnugRide Click Connect 40, and Aprica A30. The defect involves difficulty in unlatching the harness buckle. In some cases, the buckle becomes stuck in a latched condition so that it cannot be opened by depressing the buckle's release button.

**Consequence:**

It may be difficult to remove the child from the restraint, increasing the risk of injury in the event of a vehicle crash, fire, or other emergency, in which a prompt exit from the vehicle is required.

**Remedy:**

Graco will replace the buckle with a new design, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Graco at 1-877-766-7470 or online at [www.gracobucklerecall@gracobaby.com](http://www.gracobucklerecall@gracobaby.com).

Note: In addition, Graco will conduct a consumer satisfaction campaign to cover infant child restraints manufactured with AmSafe QT3 and Signature buckles. Under this consumer satisfaction campaign, the company will provide a replacement buckle at no cost to any consumer upon their request for the useful life of the child restraint. To see if your model may be covered, or for additional information, visit [www.gracobucklerecall@gracobaby.com](http://www.gracobucklerecall@gracobaby.com).

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement