



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V14-02
Date: June 24, 2014
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1402, Enhanced Cruise Control

Safety Recall Summary:

A program error occurred that can result in the active braking feature of the enhanced cruise control to be disabled. As a result, the enhanced cruise control system on the affected vehicles may not automatically activate the brakes as designed, which may result in a vehicle crash.

This issue does not affect the driver warnings of the system or the service and park brakes of the vehicle.

There have been no reports of personal injury or vehicle crash.

Affected Models and Model Years: Volvo VNL and VNM, 2011-2015

The number of vehicles affected is approximately 932 vehicles (862 US and 70 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal by end of day June 24, 2014.
- Repair Instructions are tentatively scheduled for release no later than August 20, 2014.
- Owner Notices are scheduled to be mailed on or before August 22, 2014.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.