

GM CUSTOMER CARE AND AFTERSALES  
DCS3174  
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 13, 2014

Subject: 14179 - Safety Recall – Release From Stop Delivery  
Transmission Shift Cable

Models: 2013-2014 Cadillac ATS  
2014 Cadillac CTS  
Equipped with Automatic Transmission (RPO MYA or MGG)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager and Warranty Administrator

General Motors is releasing Safety Recall 14179 today. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery June 11, 2014. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Investigate Vehicle History screen in GWM will be updated on June 17, 2014. A list of involved vehicles that our records indicate are currently in new vehicle inventory is attached to this message.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available on June 17, 2014.

END OF MESSAGE

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