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Sent on 06 13 2014 Expires on 06 27 2014
From Acura Parts, Service & Technical Division, Campaign Administration
Subject Stop Sale/Safety Recall: 2013-14 ILX & ILX Hybrid Headlight Overheats

DATE: June 13, 2014

TO: All Acura Sales, Service & Parts Managers and Personnel
FROM: Acura Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2013-14 ILX & ILX Hybrid Headlight Overheats

Today, June 13, 2014 Acura will notify NHTSA of a **Stop Sale** order and **Safety Recall** for 14,078 2013-14 ILX and ILX Hybrid vehicles. Any new or used vehicles in dealer stock must be repaired per S/B 14-018, *Safety Recall: ILX Headlights* prior to sale. **Refer to the eResponsibility report or VIN Inquiry status to determine which vehicles in your inventory are affected.**

Problem

The design of the headlight assembly does not allow sufficient heat dissipation when the vehicle is not in motion. In certain conditions the higher temperatures may damage the reflector unit and in extreme conditions the headlight might overheat causing smoke, melting or fire.

Repair

Affected vehicles require replacement of both the right and left headlight assemblies with countermeasured parts.

Parts

Parts to repair in-stock vehicles have been allocated to dealers with affected, unsold units. The allocation was made on Thursday June 12, 2014 for delivery to most dealers via DSO on Friday June 13th. Additional parts will be available for open ordering beginning Friday June 20, 2014.

Warranty

Warranty information is detailed in S/B 14-018, *Safety Recall: ILX Headlights*.

Service Bulletin

In support of this recall, S/B 14-018 has been posted on ISIS as of June 13, 2014. It includes repair, parts, and warranty information related to this campaign.

Customer Notification

Acura expects to complete initial customer notification by the middle of July 2014.

As always, make sure to check in VIN Inquiry status to determine if a vehicle is eligible for this recall.

[Click here for a copy of service bulletin 14-018.](#)

Return Request

You must return all 33100-TX6-A01 & 33150-TX6-A01 you have in inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "S," with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "ILX Headlight Return" in the Remarks Section.
5. When approved an "Authorization Return document" will be received via mail. Please return parts as normal with the "Return Authorization attached."

6. Return P/N 33100-TX6-A01 & 33150-TX6-A01 on your returning DSO Truck or normal method of return.

After receiving the Authorized Return Documents, ship the parts freight prepaid.

You will be credited return freight charges. **Order adjustment requests (OARs) must be submitted by July 14th, 2014.**

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