



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 18, 2014

Mr. James Huyge
Director of Reliability & Risk Management
SAF-Holland
1950 Industrial Blvd
Muskegon, MI 49443

NVS-215KS
14E-024

Subject: Trailer Suspension Pivot Bolt Failure

Dear Mr. Huyge:

This letter serves to acknowledge SAF-Holland's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SAF-HOLLAND/CXB TRAILER SUSPENSION/9999

Mfr's Report Date: May 12, 2014

NHTSA Campaign Number: 14E-024

Components:

SUSPENSION
SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

Potential Number of Units Affected: 11,259

Problem Description:

SAF-Holland is recalling certain CXB Trailer Suspension Air Ride Axle Systems. The affected trailer suspensions have pivot bolts that may fail.

Consequence:

Failure of the pivot bolts may cause the suspension and attached axle to separate from the trailer that it was connected to, increasing the risk of a crash.

Remedy:

SAF-Holland will notify owners, and dealers will replace the defective pivot bolts with new pivot bolts, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact SAF-Holland customer service at 1-888-396-6501. SAF-Holland's recall number for this campaign is P022.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received SAF-Holland's proposed customer notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement