



**ACURA**

**AUTOMOBILE DIVISION**

American Honda Motor Co., Inc.  
1919 Torrance Blvd., P.O. Box 2215  
Torrance, CA 90509-9870

June 2014

NHTSA Recall 13E-040

**IMPORTANT SAFETY RECALL NOTICE**

Dear Acura MDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Acura has decided that a defect which relates to motor vehicle safety exists in the accessory trailer hitch for 2014 MDX vehicles. Incorrect wiring may prevent power from being supplied to an accessory trailer brake controller (if installed). If a trailer brake controller is not powered, while towing a trailer, longer stopping distances may result, increasing the risk of a crash.

**What should you do?**

This notice applies to vehicles equipped with an Acura accessory trailer hitch. If your vehicle is equipped with an Acura accessory trailer hitch, call any authorized Acura dealer and make an appointment to have your vehicle's trailer hitch harness kit repaired **at no cost to you**. The complete process may take approximately 24 minutes; however, your vehicle may need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

*\* The repair will be performed on the trailer hitch wire harness pictured on the following page. Please bring this part with you when you go to the dealer for your recall repair appointment.*

**Who to contact if you experience problems:**

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.  
Acura Client Relations  
Mail Stop 500-2N-7E  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error:**

Registration records indicate that you are the current owner or lessee of a 2014 Acura MDX involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

**Lessor Information:**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions:**

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at [myAcura.com](http://myAcura.com). Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
Acura Automobile Division

Campaign #JB2 / Service Bulletin #13-028



**IMPORTANT: SAFETY RECALL NOTICE  
PLEASE OPEN IMMEDIATELY**

PLEASE DELIVER TO REGISTERED OWNER **JB2**

VEHICLE  
IDENTIFICATION ►  
NUMBER

**PRINTED PERF ▼** PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

**INFORMATION CHANGE CARD**

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

[Empty box for name and address corrections]

◀ VEHICLE IDENTIFICATION NUMBER

**JB2**

PLEASE SIGN AND RETURN THIS CARD  
ONLY IF YOU HAVE MADE CHANGES

I no longer own the vehicle. It was:

- Sold (*print name and address of new owner on reverse, if known*)
- Exported
- Destroyed
- Stolen
- Lease expired, vehicle returned.
- Other: \_\_\_\_\_

**Nota:**

Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente al 800-999-1009 y seleccione la opción 4.

Signature: **X** \_\_\_\_\_ Date: \_\_\_\_\_

**SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED**

