



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 6, 2014

Ms. Kristin Kolodge  
Senior Manager, Product Investigations & Campaigns  
Chrysler Group LLC  
800 Chrysler Drive CIMS-482-00-91  
Auburn Hills, MI 48326-2757

NVS-215SM  
14V-294

**Subject:** Water Seepage Causing Circuit Corrosion

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/PROMASTER/2014

**Mfr's Report Date:** June 3, 2014

**NHTSA Campaign Number:** 14V-294

**Components:**

AIR BAGS  
ELECTRICAL SYSTEM  
ELECTRICAL SYSTEM:IGNITION  
EXTERIOR LIGHTING

**Potential Number of Units Affected:** 17,726

**Problem Description:**

Chrysler Group LLC (Chrysler) is recalling certain model year 2014 Ram ProMaster vehicles manufactured April 23, 2013 to May 22, 2014. The affected vehicles may experience circuit corrosion from water intrusion around the in-floor battery cover and door footwell trim.

**Consequence:**

This water intrusion may affect the vehicle's running and disable the air bags, stop lamps, turn signals, backup lights and/or door locks, increasing the risk of a crash, as well as injury to the occupants if the air bags do not deploy.

**Remedy:**

Chrysler will notify owners, and dealers will inspect all the connectors in the footwell areas, the ignition fuse and the occupant restraint control (ORC) module for corrosion, if corrosion is found, dealers will repair the connectors in the footwell area and the ignition fuse, and replace the ORC module. They will also install a water barrier sealer on the floor, add di-electric grease to all footwell connectors and replace the body plug. The in-floor battery ignition fuse will be relocated, and add di-electric grease to the ORC module connector. These repairs will be performed, free of charge. The recall is expected to begin in July 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P32.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement