



# SAFETY RECALL NOTICE

Subject <b><u>Aftermarket Steering damper kits</u></b>	Report number 131119-SD	Date 2013-11-19	Page 1(3)
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## **Aftermarket Steering damper kits**

Dear distributors,

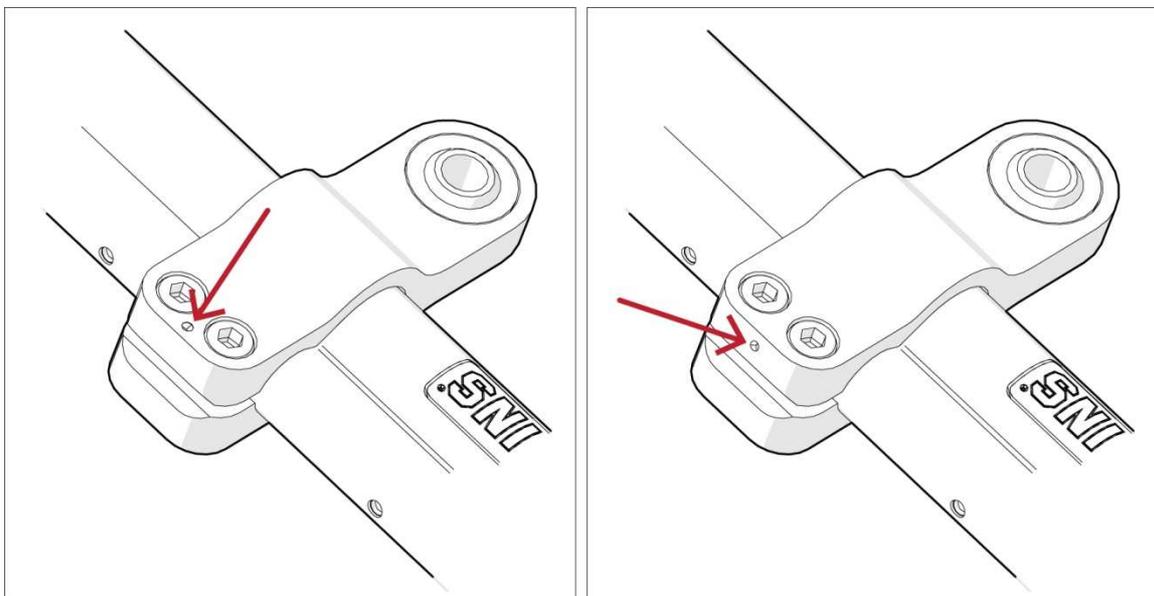
Öhlins Racing AB have discovered a safety issue with the risk of cracks occurring in the bracket for the Aftermarket steering dampers kits listed in on page 3. This is in addition to the previous recall notice for BMW steering damper kits SD 033, SD 037 and SD 038 from June 2013.

The cause is material being machined in an unfavorable direction in combination with probable material defect and the aluminum alloy being sensitive for stress corrosion cracking.

This is valid for all steering damper kits listed on page 3 produced from September 2008 until October 2013. This material has now been replaced and the issue does not exist on steering dampers produced today. Seven known cases have been discovered so far and as a result of this we have decided to recall all sold steering dampers of these batches. There is a risk if the bracket will fail, that the bracket can slide on the cylinder body resulting in less steering angle in one direction or possibly a sensation of uneven or asymmetric damping. Either of these events may surprise the rider in a way that the rider does not have full control of the motorcycle.

The batch numbers for the steering dampers with this safety issue is listed on page 3. New brackets will be manufactured and sent out to you for replacement with a preliminary starting date in November. The replacement bracket will be easy to identify with a small dot either between the two small clamp screws on top or at the edge of the bracket.

**Please provide a pre-paid address label in the parcel for your customer, in order to send the faulty bracket back to you as distributor. Name and address of your customer should also be included in the returned parcel.**





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### **Recall action required:**

We need your **immediate action** in identifying and contacting your customers with this information and report back to us, attention Thomas Pettersson at Öhlins, MC Group Marketing & Sales. **We need to know how many you have contacted, who they are with contact details and how many you have been able to reach.**

**The steering damper needs to be removed from the bike.** Your time for removing the steering dampers and mounting the new brackets will be compensated per usual guarantee handling.

8924 plus the previous 1725 announced steering dampers worldwide are affected by this and 28 cases are found with a crack. It means there are still 10621 potential brackets out there. New brackets will be manufactured and sent out to you for replacement with a preliminary starting date in November. We will get back to you with more information about this.

**IMPORTANT NOTICE! Customers with these steering dampers must be informed to remove the steering damper before using the bike! It can be a safety issue to use the bike with the steering damper mounted with this bracket.**

We apologize for the occurred. Safety is the most important thing which is why we have decided to take this immediate action and your assistance with this recall is needed and appreciated.

**Customer shall NOT pay anything for this.**

For further questions and information, please contact Thomas Pettersson – MC, Marketing & Sales. [thomas.pettersson@ohlins.se](mailto:thomas.pettersson@ohlins.se) or our customer supports: [customer.support@ohlins.se](mailto:customer.support@ohlins.se)



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<b><u>Bracket</u></b>	<b><u>Kit</u></b>	<b><u>Batch numbers</u></b>
02205-01	SD 124	126899
	SD 137	126140, 133439
	SD 154	126863, 131563, 132190, 133010, 132844, 133816
	SD 170	126001
	SD 180	125812
	SD 197	126900, 127282, 131685, 133440, 134067
02205-11	SD 000	125476, 126040, 127647, 127340, 127882, 127960, 128149, 131055-135231
	SD 001	125205, 125351, 126041, 125477, 127339, 128150, 131405-135104
	SD 002	302306, 125203, 125673, 125475, 126039, 127165, 131801-134827
	SD 003	302305, 125202, 125474, 126038, 127334, 128067, 131406-133946
	SD 004	302304, 125672, 125848, 126444, 127658, 128122, 131682-134828
	SD 005	125473, 125923, 126141, 132714-134956
	SD 027	302426, 126278, 126348, 127798, 127930, 128161, 131407-135493
	SD 215	131680
02240-02	SD 120	125265, 125446, 125541, 125907
	SD 178	132933
	SD 182	125811, 126138
02240-12	SD 031	All
	SD 041	All
02245-03	SD 183	133192
02245-13	SD 020	All