



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 24, 2014

Mr. Roger Roeszler  
Harley-Davidson Motor Company  
3700 Juneau Avenue  
P.O. Box 653  
Milwaukee, WI 53201

NVS-215KS  
14V-185

**Subject:** Fuel Gauge Inaccuracy

Dear Mr. Roeszler:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

H-D/FXSB/2013-2014  
H-D/FXSBSE/2013-2014

**Mfr's Report Date:** April 7, 2014

**NHTSA Campaign Number:** 14V-185

**Components:**

FUEL SYSTEM, GASOLINE

**Potential Number of Units Affected:** 9,102

**Problem Description:**

Harley-Davidson Motor Company, Inc. (Harley-Davidson) is recalling certain model year 2013-2014 FXSB and FXSBE motorcycles manufactured March 20, 2012, through March 10, 2014. Suspension variances may affect the gas tank mounting angle causing the fuel level sensor to read inaccurately.

**Consequence:**

The gauge inaccuracy may cause the motorcycle to run out of fuel unexpectedly, possibly even before the Low Fuel Warning lamp illuminates. The lack of fuel would cause the motorcycle to stall, increasing the risk of a crash.

**Remedy:**

Harley-Davidson will notify owners, and dealers will update the software to recalibrate the fuel level sensor signal, free of charge. The recall is expected to begin in late April 2014. Owners may contact Harley-Davidson at 1-800-258-2464.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Harley-Davidson's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement