



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 4, 2014

Ms. Amy Neff
Associate General Counsel
Evenflo Company, Inc.
225 Byers Road
Miamisburg, OH 45342

NVS-215KS
14C-003

Subject: Buckle may be difficult to Unlatch

Dear Ms. Neff:

This letter serves to acknowledge Evenflo Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

EVENFLO/CHASE/9999
EVENFLO/MAESTRO/9999
EVENFLO/MAESTRO PERFORMANCE/9999
EVENFLO/MOMENTUM 65/9999
EVENFLO/SECURE KID/9999
EVENFLO/SNUGLI ALL-IN-ONE/9999
EVENFLO/SNUGLI BOOSTER/9999
EVENFLO/SURERIDE DLX/9999
EVENFLO/SYMPHONY/9999
EVENFLO/TITAN 65/9999

Mfr's Report Date: April 2, 2014

NHTSA Campaign Number: 14C-003

Components:

CHILD SEAT:HARNESS BUCKLE

Potential Number of Units Affected: 1,368,649

Problem Description:

Evenflo Company, Inc. (Evenflo) is recalling certain convertible and harnessed child restraints, models Momentum 65 (including LX and DLX), Chase (including LX, DLX, and Select), Maestro (including Performance), Symphony (including 65, LX, 65 E3, and DLX), Snugli All-In-One, Snugli Booster, Titan 65, SureRide DLX, and Secure Kid (including LX, DLX, 100, 300, and 400). The affected seats have model number prefixes of 306, 308, 310, 329, 345, 346, 371 or 385. The defect involves difficulty in unlatching the harness buckle. In the convertible car seats and harnessed booster seats, the buckle may become stuck in a latched condition so that it cannot be opened by depressing the buckle's release button.

Consequence:

It may be difficult to remove the child from the restraint, increasing the risk of injury in the event of an emergency, in which a prompt exit from the vehicle is required.

Remedy:

Evenflo will notify registered owners in April 2014. The company will start providing replacement buckles along with installation instructions in April 2014. Owners may contact Evenflo at 1-800-490-7591 or online at www.buckle.evenflo.com. Note: For a complete list of the production dates of the affected seats, please click on "Associated Documents" and then "Defect Notice(Part 573)." Not all seats within the date ranges listed are included, so consumers should contact Evenflo at the number or website listed here with the seat's model and date of manufacture to confirm that their seat is included.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Evenflo's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement