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10/7/2013

Dear OEM

This notification is being sent to you as a request for your assistance.

Trans/Air Manufacturing has decided that an installation related defect, which relates to motor vehicle safety, may exist in a number of Trans/Air Ford 5.4L / 6.8L compressor mount kits installed between 6/1/2010 and 6/15/2013. The mounts in question are installed in Ford cut-away type commercial buses.

Trans/Air will be instituting a Mandatory Safety Corrective Action Program for this product.

According to our records, affected units were purchased by your company. We are asking for your assistance in locating the dealers and end users. A portion of vehicles registered in our database do not have a dealer or end user registered. Enclosed is a list of VIN's (also available electronically) for which we have no registrations. Your help in locating dealer or end user information is greatly appreciated.

We thank you for your participation and your efforts in making this program a success.

Sincerely,

Jeff Kochenour
Warranty Manager

Enc: Service Bulletin #13-002