

GM CUSTOMER CARE AND AFTERSALES
DCS3156
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 14, 2014

Subject: Stop Delivery Order

Models: All 2010-2013 Buick Enclave, Chevrolet Traverse, GMC Acadia,
and 2010 Saturn OUTLOOK

To: All GM Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, Service Manager, Parts and Service Director,
New Vehicle Sales Manager, and Used Vehicle Sales Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of all 2010-2013 model year Buick Enclave, Chevrolet Traverse, GMC Acadia, and 2010 model year Saturn OUTLOOK vehicles in dealer inventory.

All 2010-2013 model year Buick Enclave, Chevrolet Traverse, GMC Acadia, and 2010 model year Saturn OUTLOOK vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES