

Rice, Michelle (NHTSA)

From: Urm, Kalmer <Urm@hino.com>
Sent: Wednesday, February 19, 2014 8:00 PM
To: Rice, Michelle (NHTSA); Neff, Joshua (NHTSA)
Subject: RE: Follow up on Recall 13V623

Hi Michelle,

We have inspected all 8 units involved in the recall and issued new IVD's for all 8 units. Recall is 100% complete. No customer notification will be sent out.

Please contact me with any questions,

Thank you,

VIN
5PVNV8JV1D4S53293
5PVNV8JVXD4S53342
5PVNV8JV9D4S53347
5PVNV8JV9D4S53509
5PVNV8JT4D4S53092
5PVNV8JTXD4S53095
5PVNV8JV0D4S53558
5PVNV8JV0D4S53575

Kalmer Urm

Sr. Manager, Warranty Administration
Hino Trucks USA, A **Toyota** Group Company
41180 Bridge Street
Novi, MI 48375

248-699-9388 Phone
248-444-8779 Mobile
248-479-1657 Fax

From: Urm, Kalmer
Sent: Monday, February 03, 2014 1:04 AM
To: 'Michelle.Rice@dot.gov'
Cc: 'joshua.neff@dot.gov'
Subject: RE: Follow up on Recall 13V623

Hi Michelle,

Geof Perrot is no longer with company and I am taking over his responsibilities.

I spoke to Josh Neff last week about this recall. Because only 8 vehicles are involved in this recall we are in process of tracking them down and completing the recall before 60 day customer notification deadline.