



January 2014

**REGIONAL SAFETY RECALLS 13V-547, 12V-306 AND 10V-436  
BULLETIN UPDATE ANNOUNCEMENT**

**To:** All Isuzu Service and Parts Facilities

This letter and specific bulletin sections are being sent to you to notify you of bulletin updates for Safety Recalls 13V-547, 12V-306 and 10V-436 – Corrosion Affecting the Forward Mounting Point for Rear Suspension Lower Link Brackets on certain Isuzu passenger vehicles.

The inspection procedure in these bulletins has been updated to include the punch and hammer test for all vehicles. Additionally the “Claim Information” sections of each bulletin have been updated to reflect the increased labor allowance for this additional process. We have included a “Claim Information” summary with this notice as a reference for your service personnel.

These bulletins have also been updated on the website [isuzuone.com](http://isuzuone.com).

Please ensure that all appropriate personnel within your service facility are aware of these important changes to the affected Regional Safety Recalls.

If you have any questions regarding this Recall Campaign or any Isuzu SUV Service issue, please contact our Dealer Support line at 1-800-533-0244, Option 2.

## PROCEDURE INFORMATION UPDATE – ALL BULLETINS

### INSPECTION (ALL VEHICLES)

1. Raise the vehicle. When placing the lift points, be sure to keep the rear lifting points at least 300mm (12 inches) ahead of the rear lower trailing link front mounting bracket. This spacing is necessary for inspection and repair accessibility.
2. Using a 3/16" flat punch and a 12-16 oz. hammer, hammer on the locations identified with an "X" in Figure 2. Swing the hammer 10 to 12 inches to be sure enough force is applied to the punch. If a hole is created go to Step 4. If no hole is created, visually inspect the Rear Lower Trailing Link Front Mounting Bracket inspection area. Use the Visual Comparison Photo (P/N 2-90SVA-003-0) or Figure 1 for reference. If most of the frame coating is still in place and very little surface rust is present, apply Noxudol 300 (Go to "Condition One: Apply Noxudol 300" in this bulletin). If most frame coating is missing and excessive rust is present go to the next step.



Figure 1 – Visual Inspection Area

NOTE: If the vehicle is equipped with side steps/running boards, it is necessary to remove them in order to complete the following steps.

3. Apply Noxudol 700 and Noxudol 300 (Go to "Condition Two: Apply Noxudol 700 and Noxudol 300" in the appropriate bulletin).
4. Using a 3/16" flat punch and a 12-16 oz. hammer, hammer on the locations identified with an "X" in Figure 3.
  - a. If no hole is created, continue to Condition Three in the appropriate bulletin.
  - b. If the flat punch creates a hole in any one location, continue to Condition Four in the appropriate bulletin.

**IMPORTANT NOTICE:** If there are questions at any point during the Inspection or Repair procedure, please contact one of our National Operations Managers by calling the Service Facility Support line (1-800-533-0244, Option 2). Please have your service facility code and repair order information available when you call.

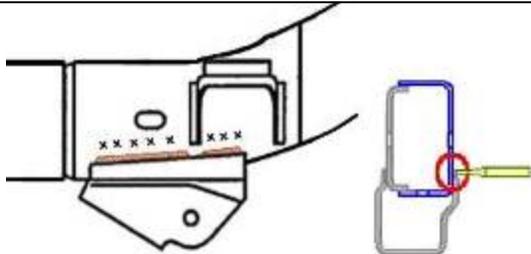


Figure 2 – Step 2 Hammering Locations

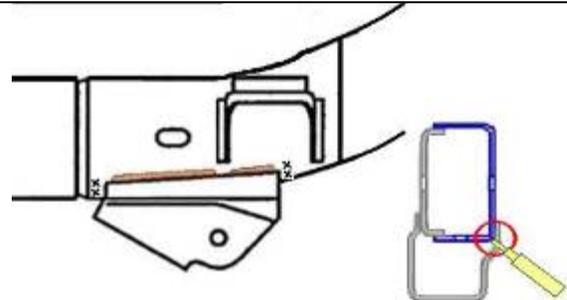


Figure 3 – Step 4 Hammering Locations

## CLAIM INFORMATION SUMMARY/UPDATE

Operation	Oper. No.	Task	Special Instr.	Time	Failed P/N	Trouble Code	Sublet Code*	Sublet Allow
<b>Regional Campaign 13V-547 Affects 2003 and 2004 Rodeo, Axiom, and Rodeo Sport.</b>	119975	Inspect and Complete Condition One Repair	Add 1.0 if equipped with running boards	0.4	2-90028-700-0	07	NX	5.50
	119976	Inspect and Complete Condition Two Repair		0.4	2-90028-700-0	07	NX	27.83
	119977	Inspect and Complete Condition Three Repair		1.4	8-98181-806-0 or 8-98181-813-0	07	NX	27.83
	119978	Inspect and Complete Condition Four Repair		10.0	8-98181-814-0	07	NX	50.16
	11997i	Inspect and Report	Authorization required	0.8	N/A	07	N/A	N/A

Operation	Oper. No.	Task	Special Instr.	Time	Failed P/N	Trouble Code	Sublet Code*	Sublet Allow
<b>Regional Campaign 12V-306 Affects 1998 through 2002 Rodeo Sport</b>	119985	Inspect and complete Condition One Repair	Add 1.0 if equipped with running boards	0.4	2-90028-700-0	07	NX	5.50
	119986	Inspect and complete Condition Two Repair		0.4	2-90028-700-0	07	NX	27.83
	119987	Inspect and complete Condition Three Repair		1.4	8-98214-561-0 or 8-98214-563-0	07	NX	27.83
	119988	Inspect and complete Condition Four Repair		10.0	8-98214-564-0	07	NX	50.16
	11998i	Inspect and Report	Authorization required	0.8	N/A	07	N/A	N/A

Operation	Oper. No.	Task	Special Instr.	Time	Failed P/N	Trouble Code	Sublet Code*	Sublet Allow
<b>Regional Campaign 10V-436 Affects 1998 through 2002 Rodeo and Axiom</b>	119995	Inspect and complete Condition One Repair	Add 1.0 if equipped with running boards	0.4	2-90028-700-0	07	NX	5.50
	119996	Inspect and complete Condition Two Repair		0.4	2-90028-700-0	07	NX	27.83
	119997	Inspect and complete Condition Three Repair		1.4	8-98181-806-0 or 8-98181-813-0	07	NX	27.83
	119998	Inspect and complete Condition Four Repair		10.0	8-98181-814-0	07	NX	50.16
	11999i	Inspect and Report	Authorization required	0.8	N/A	07	N/A	N/A