

Schuler, Kelly (NHTSA)

From: Camile Chartrand <camile.chartrand@lionbuses.com>
Sent: Wednesday, January 15, 2014 2:06 PM
To: RMD.ODI (NHTSA)
Subject: Re: letter re: 13V-375

Importance: High

Good afternoon

I finalized the shipment of the mirror bracket (FMVSS 111) yesterday; all customers should receive within a day or 2 the replacement parts as well as the letter that I finalized with you. Also on the same package are the little sticker that was missing on our buses but that is mentioned on the same recall.

Do you want a copy of the package I sent to the customers on 13V-375? I can also give you the UPS waybill of all the shipments (7 different locations).

By next week the decals on recall 13V-374 will be shipped and I will confirm it to you.

Camile Chartrand
Chief Operating Officer | Chef des opérations
C 514.249.5752
www.lionbuses.com

De : "RMD.ODI@dot.gov" <RMD.ODI@dot.gov>
Date : mardi 7 janvier 2014 08:47
À : Camile Chartrand <camile.chartrand@lionbuses.com>
Objet : RE: letter re: 13V-375

Thank you. Please give me the date that the notices go out.

Kelly J. Schuler
Safety Recall Specialist
Recall Management Division
Office of Defects Investigation
Enforcement
(W) 202-366-5227

From: Camile Chartrand [<mailto:camile.chartrand@lionbuses.com>]
Sent: Monday, January 06, 2014 11:21 AM
To: RMD.ODI (NHTSA)
Subject: Re: letter re: 13V-375

Sorry but I was away a part of the week of Dec.16th and the factory was closed up to this morning

Here is the revised copy and also the letters as well as the material is going out this week

Do you need anything else from me on this matter

Camile Chartrand
Chief Operating Officer | Chef des opérations
C 514.249.5752
www.lionbuses.com

De : "RMD.ODI@dot.gov" <RMD.ODI@dot.gov>
Date : vendredi 3 janvier 2014 14:12
À : Camile Chartrand <camile.chartrand@lionbuses.com>
Objet : RE: letter re: 13V-375

Hi Camile.

Did this go out? You promised and I need a copy of the original asap. Thanks

Kelly J. Schuler
Safety Recall Specialist
Recall Management Division
Office of Defects Investigation
Enforcement
(W) 202-366-5227

From: Camile Chartrand [<mailto:camile.chartrand@lionbuses.com>]
Sent: Tuesday, December 17, 2013 3:40 PM
To: RMD.ODI (NHTSA)
Subject: Re: letter re: 13V-375

I do not remember seeing this but it is possible

I will make the correction and get back to you with an original
Camile Chartrand
Chief Operating Officer | Chef des opérations
C 514.249.5752
www.lionbuses.com

De : "RMD.ODI@dot.gov" <RMD.ODI@dot.gov>
Date : mardi 17 décembre 2013 15:24
À : Camile Chartrand <camile.chartrand@lionbuses.com>
Objet : RE: letter re: 13V-375

I didn't send this to you? It is approved once the changes have been made. Please send a copy of the final after it has been mailed.

Thank you.

Kelly J. Schuler
Safety Recall Specialist
Recall Management Division

Office of Defects Investigation
Enforcement
(W) 202-366-5227

From: Camile Chartrand [<mailto:camile.chartrand@lionbuses.com>]
Sent: Friday, December 13, 2013 2:14 PM
To: RMD.ODI (NHTSA)
Subject: letter re: 13V-375

Should I wait for an approval of the letter I sent you or after I send it to you I can process?

I am still learning and so afraid to do something wrong
Camile Chartrand
Chief Operating Officer | Chef des opérations
C 514.249.5752
www.lionbuses.com