



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 13, 2014

Mr. Tim Lafon  
Director, Regulatory Affairs  
Prevost Cars, Inc.  
35 Boulevard Gagnon  
Ste-Claire, Quebec- Canada G0R 2V0

NVS-215KS  
13V-650

**Subject:** Windshield Wiper Motor may Fail

Dear Mr. Lafon:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/H3-41/2012-2014  
PREVOST/H3-45/2012-2014  
PREVOST/H3-45 VIP/2012-2013  
PREVOST/X3-45/2012-2014  
PREVOST/X3-45 VIP/2012-2013  
PREVOST/XLII-45 ENTERTAINER/2012-2013

**Mfr's Report Date:** December 26, 2013

**NHTSA Campaign Number:** 13V-650

**Components:**

VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

**Potential Number of Units Affected:** 682

**Problem Description:**

Prevost Cars, Inc. (Prevost) is recalling certain model year 2012-2013 X3-45 VIP motorhomes, H3 VIP motorhomes and XLII-45 Entertainers and model year 2012-2014 model year X3-45, H3-41, H3-45 coaches manufactured June 6, 2011, through May 17, 2013, equipped with JAKO windshield wiper motors, model SWF403195. In the affected vehicles, the windshield wiper motor housing may crack resulting in a loss of windshield wiper function.

**Consequence:**

Without functioning windshield wipers, the driver's visibility may be reduced, increasing the risk of a crash.

**Remedy:**

Prevost will notify owners, and dealers will inspect the vehicles and any affected windshield wiper motor will be replaced, free of charge. The recall is expected to begin by the end of February 2014. Owners may contact Prevost at 1-418-883-2888. Prevost's number for this recall is SR14-02.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement