

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Advanced Notice of Safety Recall: Motorcycle Fuel Pump
Date: Tuesday, December 31, 2013 4:11:06 PM

Publish Date: December 31, 2013
From: Motorcycles
Expiration Date: January 14, 2014

DCSnet Message
Important



Subject: **Advanced Notice of Safety Recall: Motorcycle Fuel Pump**

Attention BMW Motorrad USA dealers

Please see the attached Q & A document for information concerning the upcoming recall on certain R model (including HP2), K model and S model motorcycles.

Be sure your personnel are aware of this information so any customer inquiries can be addressed.

A Service Information Bulletin describing the repair procedures will be issued as soon as detailed information is available.

Please keep in mind for future workshop planning, that although specific repair procedures are not yet available, this represents a significant amount of

total man hours needed to complete these repairs. Please plan accordingly.

As unfortunate as any recall may be, it is another opportunity to exceed our customers' expectations.

Regards,

BMW Motorrad USA

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Attachments: [2013-R-K-Etc -FuelPump Q A Final\[8117547d\].pdf](#) [2013-R-K-Etc -FuelPump Q A Final\[8117547d\].pdf](#)

Recipients: BMW Motorcycles, Service, MOTORCYCLES, All Areas, All Departments, All Personnel
BMW Motorcycles, CC-MotorcycleMailingList