



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 31, 2013

Ms. Deborah Baker
Government Compliance Manager
Cruiser RV
7805 North State Road 9
PO Box 130
Howe, IN 46746

NVS-215KS
13V-649

Subject: Interior Side Door Lock May Become Inoperable

Dear Ms. Baker:

This letter serves to acknowledge Cruiser RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CRUISER RV/ENTERRA/2006-2013
CRUISER RV/FUN FINDER/2006-2013
CRUISER RV/FUN FINDER XTRA/2006-2013
CRUISER RV/RADIANCE/2006-2013
CRUISER RV/SHADOW CRUISER/2006-2013
CRUISER RV/SIGNATURE/2006-2013
CRUISER RV/VIEWFINDER/2006-2013

Mfr's Report Date: September 15, 2013

NHTSA Campaign Number: 13V-649

Components:

LATCHES/LOCKS/LINKAGES

Potential Number of Units Affected: 41

Problem Description:

Cruiser RV is recalling certain model year 2006-2013 Fun Finder, Shadow Cruiser, Fun Finder Xtra, Viewfinder, Signature, Radiance, Enterra recreational trailers manufactured January 1, 2006, through April 25, 2013 and equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

Consequence:

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

Remedy:

Cruiser RV will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The recall is expected to begin in January 2014. Owners may contact Cruiser RV at 1-260-562-3500 or Fastec at 1-800-837-2505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Cruiser RV is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Cruiser RV to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement