



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 17, 2013

Ms. Pamela VanderMel  
Warranty Manager  
Lippert Components, Inc.  
1701 Century Drive  
Goshen, IN 46528

NVS-215KS  
13E-067

**Subject:** Interior Side Door Lock May Become Inoperable

Dear Ms. VanderMel:

This letter serves to acknowledge Lippert Components, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LIPPERT/DOOR W/FASTEC LOCK/9999

**Mfr's Report Date:** November 1, 2013

**NHTSA Campaign Number:** 13E-067

**Components:**

LATCHES/LOCKS/LINKAGES

**Potential Number of Units Affected:** 528,228

**Problem Description:**

Lippert Components, Inc. (Lippert) is recalling certain 2006-2013 doors equipped with Fastec-brand deadbolt cylinders manufactured January 1, 2006, through April 25, 2013 for use in travel trailers. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

**Consequence:**

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

**Remedy:**

Lippert will notify the companies that purchased the affected doors, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The recall is expected to begin by early January 2014. Owners may contact Lippert at 1-574-312-6113 or Fastec at 1-800-837-2505.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have been informed that Fastec will be handling the quarterly reporting for this campaign.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement