



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

SAFETY RECALL CAMPAIGN 0152

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety exists on certain M.Y. 2014 Trike family motorcycles built 7/24/2013 through 9/2/2013 for the U.S. and some world markets.
- On some of these motorcycles, the Upper Fork Stem Bracket, P/N 45900027, was machined incorrectly, allowing more steering angle than design intent. If not addressed, this condition could allow contact of the inner fairing with the rear brake fluid reservoir, which may result in a loss of rear brake fluid, leading to a reduction in rear brake performance. It could also allow the steering damper to act as the steering stop. If this occurs, it may lead to damage to the steering damper, which could affect steering. If this condition remains undetected it could cause a crash resulting in injury or death of the rider.

KEY DATES

- Based on the schedule our supplier has provided we expect to have kits available to order the week of October 7, 2013.

CONTACT

- If you have any questions, please call (800) 664-7762 and select the appropriate prompts.

October 2, 2013

Dear Harley-Davidson Dealer:

Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety exists on certain M.Y. 2014 Trike family motorcycles built 7/24/2013 through 9/2/2013 for the U.S. and some world markets. On some of these motorcycles, the Upper Fork Stem Bracket, P/N 45900027, was machined incorrectly, allowing more steering angle than design intent. If not addressed, this condition could allow contact of the inner fairing with the rear brake fluid reservoir, which may result in a loss of rear brake fluid, leading to a reduction in rear brake performance. It could also allow the steering damper to act as the steering stop. If this occurs, it may lead to damage to the steering damper, which could affect steering. If this condition remains undetected it could cause a crash resulting in injury or death of the rider.

We have voluntarily declared this a defect related to motor vehicle safety (Campaign 0152) to allow us to formally recall all affected motorcycles. The remedy is to confirm that the

motorcycle is affected by this recall. If affected, the inspection must be performed and the repair service performed if necessary. A service bulletin outlining the repair and credit procedure will follow within 7 days. Based on the schedule our supplier has provided, we expect to have recall repair kits available to order the week of October 7, 2013. Please reference the Service Bulletin for a detailed description of the defect.

In the interest of the safety of our mutual customers and as required by law, you may sell but NOT DELIVER any motorcycles equipped with the defective Front Fork Stem Bracket until the remedy is completed. You can confirm if the bracket needs replacement by performing the following inspection: 1. Position motorcycle on level ground. 2. Turn handlebar to full right. 3. Inspect right end of steering damper shaft. If some of the shaft is exposed and there is a visible gap between the end of the shaft and the end of the damper cylinder – the fork bracket does not need replacement. Please document the inspection before delivering. If no shaft is visible and the shaft end is contacting the cylinder, the bracket needs replacement before delivery. Kit ordering instructions will be in the Service Bulletin. **Please refer to h-dnet.com / Service Toolbox / Warranty Campaign Center. Select “Safety Campaign Open VIN list”. Then select 0152 Campaign to view the VIN list.**

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to bring the vehicle in for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0152

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)