
TO: «DEALER»
FROM: Chad Miller – Customer Service: Field Upgrades and Recalls
DATE: December 2013
SUBJECT: Recall Notice: **13V-435 Parking Brake May Not Activate**



VEHICLE SAFETY DEALER NOTIFICATION – IMPORTANT

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Pierce customer service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT OR NONCOMPLIANCE INVOLVED

Pierce has determined that a safety issue exists with the parking brake glad hands circuit on certain Pierce Arrow XT and Velocity custom fire apparatus models.

Quarter turn ball valves were installed in the glad hands circuit as a special option on certain Pierce trucks. If the ¼ turn ball valves are left in the closed position, air pressure can build up on the parking brake circuit side of the valves. This can interfere with the application of the parking brakes allowing a truck to roll after actuation of the park brake valve in the cab which may result in personal injury and property damage. To prevent a truck from rolling after application of the park brake valve, wheel chocks should be properly placed before the driver exits the cab.

Pierce Manufacturing and its dealers will remove the ¼ turn ball valves from the glad hands circuit on all affected vehicles.

VEHICLES INVOLVED

The vehicles involved were built between January 1, 2012 and June 14, 2013.

Involved vehicles have been identified by Pierce job numbers and are listed on the attached report. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to contact the fire departments on the attached list and to support service for this remedy. Make sure the customer is aware the remedy will be performed without charge.

REMEDY SERVICE INSTRUCTIONS

Service instructions are available at pierceparts.com.

Sincerely,

A handwritten signature in cursive script that reads "Chad Miller".

Chad Miller
Customer Service: Field Upgrades and Recalls