



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 16, 2013

Mr. Steven Stone  
General Manager  
HL Enterprise Inc.  
21674 Beck Drive  
Elkhart, IN 46516

NVS-215KS  
13V-587

**Subject:** Interior Side Door Lock May Become Inoperable

Dear Mr. Stone:

This letter serves to acknowledge HL Enterprise Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BRIDGEVIEW/TRAVEL/5TH/DESTINATION/2011-2013  
GEORGIAN BAY/TRAVEL/5TH/DESTINATION/2011-2013  
HARBORVIEW/TRAVEL/5TH/DESTINATION/2011-2013  
HY-LINE/TRAVEL/5TH/DESTINATION/2011-2013

**Mfr's Report Date:** November 20, 2013

**NHTSA Campaign Number:** 13V-587

**Components:**

LATCHES/LOCKS/LINKAGES

**Potential Number of Units Affected:** 716

**Problem Description:**

HL Enterprise, Inc. (HL Enterprise) is recalling certain model year 2011-2013 Hy-Line, Bridgeview, Georgian Bay, and Harbor View travel, fifth-wheel and destination trailers manufactured January 2011 through April 2013 and equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

**Consequence:**

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the trailer at the time will then be locked in and be unable to exit the vehicle, increasing the risk of injury.

**Remedy:**

HL Enterprise will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The recall is expected to begin by mid-January 2014. Owners may contact HL Enterprise at 1-574-294-1112 or Fastec at 1-800-837-2505.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received HL Enterprise's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer HL Enterprise is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require HL Enterprise to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement