



## NOTICE OF RECALL

11-25-2013

We are sending this notice of recall regarding VIN #301001 through #302347, models NAV, NAS, and NCV, manufactured between February 22, 2010 and MAY 1, 2011 equipped with the optional Fastec brand door flush lock. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt. If this happens, the interior side of the lock may also jam. A person inside at the time could then be locked in and unable to exit the vehicle. We are asking that all dealers notify customers with the appropriate VIN number purchased in the period stated above.

Fastec will begin recall on December 1, 2013. Customers may contact Fastec at 1-800-327-4236 for free inspection and replacement of cylinders, as needed. Customers may also contact NEO Manufacturing at 1-269-503-7630 or National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 for further assistance. Thank you for your help in this matter.

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