



HANKOOK TIRE AMERICA CORP.

1450 Valley Road
Wayne, New Jersey 07470
TEL: (973) 633-9000 FAX: (973) 633-0028
TOLL FREE TEL: 1-800-HANKOOK FAX: 1-800-TIRES-OK

HANKOOK TIRE AMERICA CORP.

Date: November 19, 2013

Dealer's name and address

Subject: Voluntary Tire Safety Recall Notice

Dear Mr. or Madam Dealer:

This notice is a tire safety recall notice sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hankook Tire America Corp. ("HTAC") has decided that a safety related defect exists in certain HANKOOK brand LT tires manufactured in between August 21, 2011 through September 28, 2013. The specific tires are **Dynapro MT LT325/60R18 RT03** (the "Recalled Tire") and identified by DOT numbers listed in Table #1.

Description of Defect

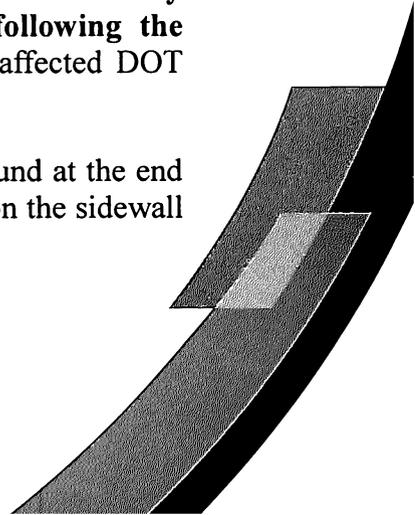
In a periodic test recently conducted, the Recalled Tire **did satisfy FMVSS** but did not fully meet internal performance criteria as some appear to show less than expected Tread performance when placed under extreme conditions of use or abuse of tire.

The result of this defect could be premature ending of tire service life under extreme conditions of use or abuse. The affected tires, if left in service, could result in **premature tire failure** which may **cause or contribute to vehicle crash**.

Remedy of defect is Replacement without Charge

We urge you to immediately search for all the Recalled Tire (**Dynapro MT LT325/60R18 RT03**) received since October 1, 2011 that has matching DOT Numbers listed in Table #1 below. **If the DOT numbers on Table #1 match, immediately segregate those tires, remove from service, and ship them to us following the instruction below.** Also listed in this table is the quantity of tires with affected DOT numbers shipped during the specified time period.

The DOT number will read as follows with the valid date codes found at the end in place of the X's, **BJ X3 CTH XXXX**. The DOT number can be found on the sidewall near the bead. A sample DOT is shown in Picture # 1.

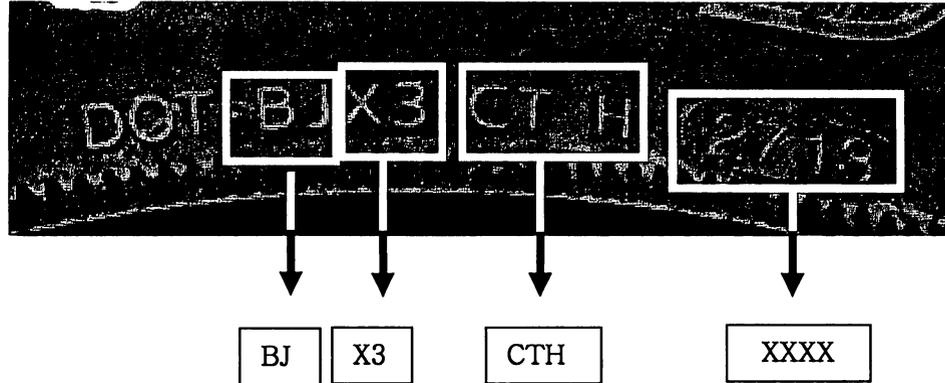




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<Picture #1>



<Table 1>

| |
|-------------|
| DOT Numbers |
| 3411 - 3813 |

*Contact Hankook Technical Team at (800) 426 – 5665 for authorization and shipping instructions.

All tires subject to recall found in your stock must be labeled with a recall tag and a HANKOOK Claim Form provided by us attached to the tire and must be shipped to us at the following address.

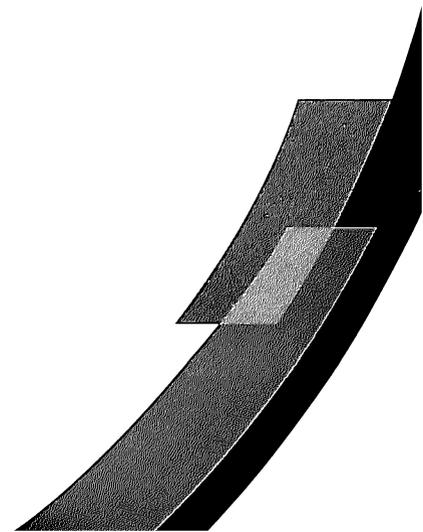
Hankook Tire Claim Center
18 Thatcher Road
Dayton, NJ 08810

Authorized Freight Companies:

1. **Yellow Freight** (800-610-6500)
2. **Conway Transportation** (866-426-6929)

Shipping Instructions

- * Bill of lading should be filled out as follows.
 - Hankook Tire America Corporation listed as **3rd party billed.**
 - Classification assigned should read as follows
“CLASS-60-ITEM#196000, SCRAP RUBBER TIRES”
 - Each tire weighs 79 pounds
 - Tires are ready to ship





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YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING NEW OR USED TIRES COVERED BY THIS RECALL NOTICE.

For purposes of the RECALL, the HANKOOK Claim Form must include RECALL tires only. The word “RECALL” must be printed directly below the “Nature of Defect or Failure” column of the Form.

Replacement at No Charge until April 30, 2014.

Only HANKOOK brand tires will be eligible for replacement credit.

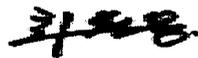
Recalled tires will be accepted for replacement without charge until April 30, 2014. Tires presented on or after May 1, 2014 will be accepted for a partial credit proportionate to the remaining tread depth. For example, if a recalled tire with 55% tread depth remaining is presented for replacement on or after May 1, 2014, a credit equal to 45% of the cost of an HANKOOK brand replacement tire will be issued.

Upon receipt and verification by Hankook tire, replacement credit will be issued to you. An additional handling and labor credit of \$15 per tire will be issued for tires returned under this recall notice. Replacement tires will be available immediately. When the appropriate Hankook replacement tire is not available in your stock you may replace with comparable other brand tires in the same price range as the Recalled Tire.

Thank you for your attention to this important matter.

Sincerely,

Hankook Tire America Corp.

By: 
Wonyong Choi, Technical Service Manager

Hankook Tire America Corp.
1450 Valley Rd, Wayne, NJ 07470
800-Hankook (426-5665) (Toll free)
Go to web site: www.hankooktireusa.com