



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 21, 2013

Mr. Robert Babcock
Director, HATCI Certification and Compliance Affairs
Hyundai-Kia America Technical Center Inc
6800 Geddes Road
Superior Township, MI 48198

NVS-215KS
13V-556

Subject: Front Lower Control Arm Corrosion

Dear Mr. Babcock:

This letter serves to acknowledge Hyundai-Kia America Technical Center Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/ENTOURAGE/2007-2008

Mfr's Report Date: November 6, 2013

NHTSA Campaign Number: 13V-556

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 15,500

Problem Description:

Hyundai America Technical Center, Inc. (Hyundai) is recalling certain model year 2007-2008 Hyundai Entourage vehicles manufactured from February 16, 2006, through June 30, 2008 and sold in, or currently registered in, Massachusetts, Maryland, Michigan, New Hampshire, New York, Pennsylvania, Vermont, Wisconsin, Connecticut, Delaware, Iowa, Illinois, Indiana, Maine, Minnesota, Missouri, New Jersey, Ohio, Rhode Island, West Virginia and the District of Columbia. In the affected vehicles, the front lower control arms may fracture due to corrosion resulting from exposure to road salt and water.

Consequence:

A fractured control arm can result in the loss of control of the vehicle, increasing the risk of a crash.

Remedy:

Hyundai will notify owners, and dealers will inspect the degree of corrosion of the front lower control arms, and will either rustproof or replace them, free of charge. The recall is expected to begin in December 2013. Owners may contact Hyundai at 1-800-633-5151 or by email at consumeraffairs@hmausa.com. Hyundai's recall number is 115.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



According to your defect information report, Hyundai intends to recall the vehicles currently registered within the 21 listed states. Please be reminded that the vehicles originally sold within those states are required to be recalled as well.

Please be reminded of the following requirements:

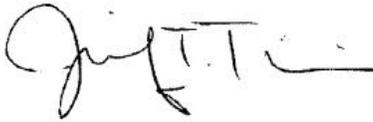
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement