



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2013

Mr. Matt Turley
Northwood Manufacturing, Inc.
59948 Downs Loop
PO Box 3359
La Grande, OR 97850

NVS-215KS
13V-510

Subject: Interior Side Door Lock May Become Inoperable

Dear Mr. Turley:

This letter serves to acknowledge Northwood Manufacturing, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ARCTIC FOX/PICKUP CAMPER/2007-2014
ARCTIC FOX/TRAVEL TRAILER/2007-2014
DESERT FOX/TOY HAULER/2007-2014
FOX CREEK/TRAVEL TRAILER/2011-2012
FOX MOUNTAIN/FIFTH WHEEL/2011-2014
NASH/TRAVEL TRAILER/2007-2014
SNOW RIVER/TRAVEL TRAILER/2011-2014
WOLF CREEK/PICKUP CAMPER/2011-2014

Mfr's Report Date: October 9, 2013

NHTSA Campaign Number: 13V-510

Components:

LATCHES/LOCKS/LINKAGES

Potential Number of Units Affected: 19,106

Problem Description:

Northwood Manufacturing, Inc. (Northwood) is recalling certain model year 2007-2014 Arctic Fox, Nash, and Desert Fox, model year 2011-2012 Fox Creek and model year 2011-2014 Fox Mountain, Snow River and Wolf Creek trailers, fifth wheels, toy haulers and pickup campers equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

Consequence:

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

Remedy:

Northwood will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge.



The recall is expected to begin by the end of December 2013. Owners may contact Northwood Manufacturing at 1-541-962-6274 or Fastec at 1-800-837-2505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Northwood Manufacturing is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Northwood Manufacturing to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement