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October 18, 2013

Attention: Mazda Parts & Service Managers

Subject: Safety Recall 7013I – 2009-2013 Mazda6 Door Latch Mounting Screws

We have seen a large number of warranty claims for replacement screws for safety recall 7013I. This letter is a reminder that only missing and incorrect door latch mounting screws should be replaced. Be sure to secure all door latch mounting screws using red Loctite as described in the repair procedure. Warranty claims with a large number of screws will pend for review.

Safety Recall 7013I repair procedures are available on the Mazda Service Support System (MS3) website and on eMDCS via MXConnect. Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

Recall 7013I notices and reimbursement forms will be mailed to owners later this month. MNAO will be sending a second shipment of screws in conjunction with the owner letter. This recall repair can be performed on all subject vehicles that arrive in your service department, even before the owner notices are mailed. Please do not send recall reminders to these customers until further notice.

Your continued support in carrying out this recall campaign is greatly appreciated.

Mazda Technical Services