



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 14, 2013

Ms. Janet Kercher-Dudley
Standards Engineer
Turtle Top
67819 State Road 15
New Paris, IN 46553

NVS-215KS
13V-524

Subject: Electric Door Actuator May cause Fire

Dear Ms. Kercher-Dudley:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TURTLE TOP/FORD ODYSSEY LT/2009

Mfr's Report Date: October 1, 2013

NHTSA Campaign Number: 13V-524

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 2

Problem Description:

Turtle Top is recalling certain model year 2009 Odyssey LT transit buses built on Ford Chassis manufactured August 1, 2009, through October 13, 2009 and equipped with A & M Systems passenger entrance/exit doors. Voltage spikes may damage the electrical components and electrical circuits of the door actuator, causing the circuit board to develop high resistance.

Consequence:

High resistance may cause the board to overheat, increasing the risk of a fire.

Remedy:

Turtle Top will notify owners and A&M Systems will replace the affected circuit boards, free of charge. The recall is expected to begin by early December 2013. Owners may contact Turtle Top at 1-800-296-2105 or A&M at 1-574-522-5000 extension 15.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Turtle Top's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement