



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 14, 2013

Mr. Kenneth Lail  
President  
Keyline Sales, Inc.  
2502 Marina Drive  
P.O. Box 1861  
Elkhart, IL 46515

NVS-215KS  
13E-057

**Subject:** Interior Side Door Lock May Become Inoperable

Dear Mr. Lail:

This letter serves to acknowledge Keyline Sales, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KEYLINE/TRAILER DOOR/9999

**Mfr's Report Date:** October 3, 2013

**NHTSA Campaign Number:** 13E-057

**Components:**

EQUIPMENT  
LATCHES/LOCKS/LINKAGES

**Potential Number of Units Affected:** 277

**Problem Description:**

Keyline Sales is recalling certain exterior doors manufactured January 1, 2006, through April 25, 2013 for use in cargo and specialty trailers that were built with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

**Consequence:**

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the trailer at the time will then be locked in and be unable to exit the vehicle, increasing the risk of injury.

**Remedy:**

Keyline Sales will notify the manufacturers that purchased the affected doors from them, and Fastec will coordinate the inspection and replacement of the lock cylinders, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Keyline Sales at 1-574-294-5611 or Fastec at 1-800-837-2505.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to those that purchased Keyline Sales doors informing them of the safety defect in their trailers. These notifications, sent on the Keyline Sales' letterhead, must be sent within 60 days of a manufacturer's notification to NHTSA of the safety defect.

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Keyline Sales is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Keyline Sales to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement