



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 12, 2013

Mr. Timothy Lafon  
Director, Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd.  
Greensboro, NC 27409

NVS-215KS  
13V-492

**Subject:** Loose Spindle Nuts may cause Hub Separation

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/CHU/2013-2014  
MACK/CXU/2013-2014  
MACK/GU/2013-2014  
MACK/LEU/2013-2014  
MACK/MRU/2013-2014

**Mfr's Report Date:** October 2, 2013

**NHTSA Campaign Number:** 13V-492

**Components:**

POWER TRAIN:AXLE HUBS

**Potential Number of Units Affected:** 1,155

**Problem Description:**

Mack Trucks is recalling certain model year 2013-2014 CHU, CXU, GU, LEU, and MRU vehicles manufactured with pro-torque axle spindle nuts from August 28, 2012, through August 16, 2013. The pro-torque nut may not have been installed correctly, which may result in a loosening of the nut.

**Consequence:**

If the nut comes loose, the hub assembly may separate from the vehicle, increasing the risk of a crash.

**Remedy:**

Mack Trucks will notify owners, and dealers will inspect and repair the vehicles, as necessary, free of charge. The recall is expected to begin by December 9, 2013. Mack's recall number is SC0371. Owners may contact Mack Trucks at 1-336-393-2000.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement