



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 14, 2013

Kathy Shupert
Recall Coordinator
Glaval Bus Division
914 County Road #1
Elkhart, IN 46515

NVS-215KS
13V-520

Subject: Electric Door Actuator May cause Fire

Dear Kathy Shupert:

This letter serves to acknowledge Glaval Bus Division's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL/APOLLO/2009-2010
GLAVAL/CONCORDE/2009-2010
GLAVAL/CONCORDE II/2009-2010
GLAVAL/ENTOURAGE/2009-2010
GLAVAL/PRIMETIME/2009-2010
GLAVAL/SPORT/2009-2010
GLAVAL/TITAN/2009-2010
GLAVAL/TITAN II/2009-2010
GLAVAL/UNIVERSAL/2009-2010

Mfr's Report Date: September 27, 2013

NHTSA Campaign Number: 13V-520

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 699

Problem Description:

Glaval Bus is recalling certain model year 2009-2010 Entourage, Sport, Universal, Titan, Titan II, Apollo, Primetime, Concorde, and Concorde II transit buses manufactured August 4, 2009, through June 7, 2010 and equipped with A&M Systems-brand electric door actuators. Voltage spikes may damage electrical components and electrical circuits within the actuator, causing the circuit board to develop high resistance.

Consequence:

High resistance may cause the circuit board to overheat, increasing the risk of a fire.

Remedy:

Glaval Bus will notify owners and dealers will replace the circuit board, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Glaval Bus at 1-574-262-2212.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Glaval Bus's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. It is required that owners will be sent a letter, on the Glaval Bus' letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

We understand that A&M Systems will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Glaval Bus is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Glaval Bus to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement