



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 4, 2013

Mr. Tom Vanderputten  
Service and Warranty Manager  
Aluminum Trailer Company  
306 S. Nappanee Street  
Nappanee, IN 46650

NVS-215KS  
13V-478

**Subject:** Interior Side Door Lock May Become Inoperable

Dear Mr. Vanderputten:

This letter serves to acknowledge Aluminum Trailer Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ATC/QUEST/2008-2013  
ATC/RAVEN/2008-2013  
ATC/RXS/2008-2013

**Mfr's Report Date:** September 19, 2013

**NHTSA Campaign Number:** 13V-478

**Components:**

LATCHES/LOCKS/LINKAGES

**Potential Number of Units Affected:** 4,295

**Problem Description:**

Aluminum Trailer Company (ATC) is recalling certain model year 2008-2013 Quest, RSX, and Raven trailers manufactured January 2008 through April 2013 and equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

**Consequence:**

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

**Remedy:**

ATC will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The recall is expected to begin November 30, 2013. Owners may contact ATC at 1-574-773-2440 or Fastec at 1-800-837-2505.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

It is required that owners will be sent a letter, on the manufacturer's letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft of this owner notification letter to this office no less than five days prior to mailing it to the customers.

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer ATC is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require ATC to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement