

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: N20, N26 Vacuum Pump Oil Supply
Date: Thursday, October 10, 2013 4:23:04 PM

Publish Date: October 10, 2013
From: Parts Consulting Group
Expiration Date: October 24, 2013

DCSnet Message
Urgent



Subject: **N20, N26 Vacuum Pump Oil Supply**

To: All BMW Parts and Service Managers

Re: N20, N26 Vacuum Pump Oil Supply

This is a follow-up to the delivery stop announcement concerning N20 and N26-equipped models. Affected vehicles must not be retailed or delivered until the defect has been corrected. Affected vehicles can now be identified via the Key Reader or with a "Vehicle Comment" in DCS Inquiry.

We have implemented a **VIN-specific parts ordering process**. Part numbers involved in this repair are blocked from dealer ordering. Please follow the ordering procedure outlined below:

All Intake Camshaft requests must be emailed to recallparts@bmwna.com. The email must contain the following information or the orders request will be cancelled:

Subject line – Vacuum Pump Oil Supply
Center number and location code where the part should be delivered
Contact Information – name, phone number
Part number(s) required
VIN – Last seven digits (7)

Stock on these parts is limited. Orders will be placed into the system between 10:00am and 6:00pm EST, using the last 7 digits of the VIN as the PO. **All orders will be placed as VOR in the order they are received beginning with all Priority 1 vehicles. Orders received after local VOR cut off time will be shipped the following day.**

In the event stock runs out, we will continue the ordering process beginning with the oldest request when the parts are in inventory.

We will send a DCS message alerting you if stock is depleted and include an anticipated ETA of parts being in stock again.

Multiple requests on the same VIN will be cancelled.

Thank you,

Amy McNamara
Logistics Operations Manager
Amy.McNamara@bmwna.com
(800) 272-0202

Attachments: [N20_N26_Intake_Camshaft_10_8_2013_doc\[811077ac\].pdf](#)

N20 N26 Intake Camshaft 10 8 2013 docf811077ac].pdf

Recipients: BMW SAV (Light Trucks), CC-All
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Service, All
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Parts, All
BMW Passenger Cars, CC-All