



## **SAFETY RECALL NOTICE**

TO: All Dealers:

Columbia Northwest, Inc. has decided that a safety concern exists in certain Somerset Niagara camping trailers. Accordingly, a recall to address this issue is being initiated effective 8-5-13

This safety concern involves the aluminum wheels. Some standard lug wrenches and/or socket wrenches will not fully seat in the aluminum wheel on the trailer. In this scenario, one may unknowingly apply insufficient torque to the lug nuts, due to a false (lower) reading of the torque wrench. During transit, loose or under-torqued lug nuts could cause the wheel to wobble, damage the studs, and eventually cause a failure in the wheel structure, potentially resulting in a loss of the wheel from the axle hub. Loose or low-torqued wheel lug nuts could cause a serious accident without any warning to the operator of the tow vehicle.

Owners will be notified by mail about the recall and will be instructed on how to remedy this defect. Columbia Northwest, Inc. will provide a free modified socket adapter that can be used on any commercial socket wrench. This free socket adapter is being supplied for your dealership as well. The Owner's Recall Notification Letter contains instructions for re-torquing the nuts to tighten them against the wheel. There is no cost to the owners for this recall. If your dealership has any 2013 or 2014 Somerset Niagara trailers, you are required to conduct the recall remedy and contact Columbia Northwest with the VIN of each unit remedied. This socket adapter should be included with the camper when sold to a consumer.

Columbia Northwest intends to mail the free thin-walled socket adapter to each customer. These thin-walled socket adapters have sufficient clearance in the wheel holes to apply the proper torque. The customers will be able to either re-torque their wheel lugs themselves; or bring the units to your dealership and have your service departments perform the lug nut check. Columbia Northwest will provide 0.5 hours labor reimbursement for each unit brought back to the dealership. The final torque for each lug nut must be a minimum of 90 foot-pounds or a maximum of 120 foot-pounds.

Please be reminded that it is a violation of Federal law for you to sell or lease the Somerset Niagara trailers covered in this notification until this recall has been performed on these Somerset Niagara trailers. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact:

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Sincerely,

Columbia Northwest, Inc.