



September ___, 2013

[Installer Name]

[Address]

[City, State and Zip]

Re: FUEL PUMP SAFETY RECALL: NHTSA CAMPAIGN NUMBER: 13E-043

THIS NOTICE IS SENT TO YOU IN ACCORDANCE WITH THE REQUIREMENTS OF THE NATIONAL TRAFFIC AND MOTOR VEHICLE SAFETY ACT. Airtex Products, LP has determined that a defect which relates to motor vehicle safety exists in certain **E3591M** Electrical Fuel Pumps (“Fuel Pumps”). You are receiving this notice because records show that you may have recently installed Fuel Pumps that are subject to this Recall.

THE AFFECTED POPULATION ARE REPLACEMENT FUEL PUMPS FITTING THE CHEVROLET MALIBU (2004-2008), THE PONTIAC G6 (2005-2008) AND THE SATURN AURA (2007-2008) AND WHICH WERE INSTALLED BETWEEN JUNE 10, 2013 AND AUGUST 16, 2013.

We ask that you provide us the contact information (name, and if available, phone, address and email) of all customers that had an E3591 Fuel Pump installed between June 10, 2013 and August 16, 2013. Airtex will contact your customers to arrange for inspection and possible replacement with conforming pumps. We also request that you assist us in the recall, at our expense, as described below.

PLEASE REVIEW AND FOLLOW THE PROCEDURES LISTED IN SECTION C AND D TO ENSURE THAT CLAIMS ARE PROPERLY ADMINISTERED AND TO ENSURE MINIMAL INCONVENIENCE FOR YOU AND YOUR CUSTOMERS.

A. Background on Safety Issue: Connector tabs of the electrical connector components may not be of proper design. This condition may cause the connectors to fail to engage or properly align in the fuel pump fuselage. If a connector fails to engage or align, the connector will not properly seal. If the pump does not properly seal, fuel may escape the fuel tank, particularly when it is full.

B. Remedy: Airtex will reimburse your reasonable time at your usual and customary rate for conducting the inspection and, if necessary, replacing the Fuel Pump. Based on Mitchell Flat Rate Labor Guide, Airtex will allow 2.5 hours for inspection. If a replacement is necessary, Airtex will provide an additional 0.5 hours. Airtex will also provide a replacement pump free of charge.

C. Procedure for Reporting Customer Information. Please call the Airtex Customer Service Department at **1-800-880-3056** to provide customer contact information of any consumer who had an E3591 Fuel Pump installed between June 10, 2013 and August 16, 2013. The Customer Service Department is staffed between 7:30 a.m. and 4:30 p.m., central, Monday through Friday.

D. Procedure for Inspection and Replacement of E3591 Fuel Pumps. If you are contacted by a customer about inspection and replacement of an E3591 Fuel Pump, please call the Airtex Customer Service Department at **1-800-880-3056** to set up a claim number, obtain claim forms and to ensure that a no-charge replacement unit is available for immediate installation, if necessary. You will be provided a pre-paid shipping package to return the defective pump and your claim forms to Airtex.

Only Fuel Pumps with certain date codes are affected by this Recall. Affected Fuel Pumps are marked with certain date codes on top of the pump. *See Figure 1 on the Product.* In order to inspect the date code, it is necessary to lower the fuel tank. *See Figure 2 for example of where the Fuel Pump may be located on a lowered fuel tank.* However, once the tank is lowered, it is not necessary to remove the pump from the fuel tank in order to inspect the date code. If an inspected Fuel Pump has a matching date code, it must be replaced. If an inspected Fuel Pump does not have a matching date code, it is conforming and does not need to be replaced.

The affected dated codes are:

100613A	110713A	240613A	250613A
100613B	110713B	240613B	250613B



Figure 1.



Figure 2

F. Questions or Complaints: If you have any questions concerning this safety related recall, please contact us by calling Customer Service at **1-800-880-3056**. If you believe that Airtex has failed or is unable to remedy the defect without charge within 60 days of your tender, you may submit a complaint related to this Notice to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590. Alternatively, owners may file a complaint by calling the toll-free Vehicle Safety Hotline at 1-888-327-4235 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

FUEL PUMP SAFETY RECALL: NHTSA RECALL [INSERT NUMBER]

CLAIM FORM

Please Call Airtex Products at 1-800-880-3056 after you have identified customers who may require an inspection to establish a reference number and to arrange for shipment of a replacement part. The Customer Service Department is staffed between 7:30 a.m. and 4:30 p.m., central, Monday through Friday.

Date: _____	Reference Number: _____
Vehicle Owner Name: _____	
Address: _____	
City/State/Postal Code/Country: _____	
Phone Number: _____	
Year, Make & Model of Vehicle: _____	
VIN: _____	
Date Originally Installed: _____	
Rental Car Cost (If Applicable) Attach receipt: \$ _____ Pay To: Vehicle Owner Installer	
Installer Name:	_____
Company Name (if different):	_____
Address:	_____
City/State/Postal Code/Country:	_____
Phone Number:	_____
Type of Service Claimed:	Circle One: Inspection Only Inspection + Replacement
Costs Claimed (Attach Invoice):	\$ _____

FUEL PUMP SAFETY RECALL: NHTSA RECALL [INSERT NUMBER]

CLAIM FORM

Please Call Airtex Products at 1-800-880-3056 after you have identified customers who may require an inspection to establish a reference number and to arrange for shipment of a replacement part. The Customer Service Department is staffed between 7:30 a.m. and 4:30 p.m., central, Monday through Friday.

Date: _____	Reference Number: _____
Vehicle Owner Name: _____	
Address: _____	
City/State/Postal Code/Country: _____	
Phone Number: _____	
Year, Make & Model of Vehicle: _____	
VIN: _____	
Date Originally Installed: _____	
Rental Car Cost (If Applicable) Attach receipt: \$ _____	Pay To: Vehicle Owner Installer
Installer Name: _____	
Company Name (if different): _____	
Address: _____	
City/State/Postal Code/Country: _____	
Phone Number: _____	
Type of Service Claimed: Circle One: Inspection Only	Inspection + Replacement
Costs Claimed (Attach Invoice): \$ _____	

FUEL PUMP SAFETY RECALL: NHTSA RECALL [INSERT NUMBER]

CLAIM FORM

Please Call Airtex Products at 1-800-880-3056 after you have identified customers who may require an inspection to establish a reference number and to arrange for shipment of a replacement part. The Customer Service Department is staffed between 7:30 a.m. and 4:30 p.m., central, Monday through Friday.

Date: _____	Reference Number: _____
Vehicle Owner Name: _____	
Address: _____	
City/State/Postal Code/Country: _____	
Phone Number: _____	
Year, Make & Model of Vehicle: _____	
VIN: _____	
Date Originally Installed: _____	
Rental Car Cost (If Applicable) Attach receipt: \$ _____	Pay To: Vehicle Owner Installer
Installer Name: _____	
Company Name (if different): _____	
Address: _____	
City/State/Postal Code/Country: _____	
Phone Number: _____	
Type of Service Claimed: Circle One: Inspection Only Inspection + Replacement	
Costs Claimed (Attach Invoice): \$ _____	