



Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571
Bulletin # 31

NHTSA Recall No. 13V-

SAFETY RECALL NOTICE

Service Bulletin:#31
Date: August 15, 2013

Dear Dealer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Crossroads has decided that a defect which relates to motor vehicle safety exists in certain *Redwood brand* travel trailers manufactured between August 26, 2011 and August 14, 2013. Other trailer models manufactured by Crossroads during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with power awning switches located in a cargo compartment that can accidentally be activated by shifting cargo while the vehicle is in motion or parked. In the event of activation of the switch, the patio awning on the trailer may unfurl unexpectedly leading to an increased risk of vehicle crash, property damage and/or personal injury.

The remedy is to install a cover over the switches to prevent accidental activation. Instructions are included with this letter.

Please Use the Following Job Code # in your Pre Authorization Request to Complete this Update:

Job Code # 7501143A - 0.25 hours to complete this Notice.

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Mark Campbell
Crossroads RV Service Department

Re: NHTSA Recall No. 13V-