

# **SAFETY RECALL NOTICE**

June 7, 2013

Bus Service  
8120 Howe Industrial Parkway  
Canal Winchester, OH 43110

RE: Safety Standard Recall Notification Ricon. 13E-001 (formerly 12E-380)  
NHTSA Campaign Number 13V-199

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has determined that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your Starcraft Bus.

## **!! IMPORTANT !!**

Your Ricon wheelchair lift is being recalled contact Ricon Corporation immediately:

Ricon Corporation  
A Webtec Company  
7900 Nelson Road  
Panorama City, 91402  
Phone: 1-800-322-2884  
Fax: 1-818-267-3001  
[www.Riconcorp.com](http://www.Riconcorp.com)

Ricon Corporation.: Stanton D. Saucier  
Phone: 1-800-322-2884 x3016  
[admin12E38@wabtec.com](mailto:admin12E38@wabtec.com)

### **WHAT IS BEING RECALLED:**

This recall applies to approximately 4,075 Ricon DOT Public Use, S and K Series wheelchair lifts manufactured after August 1, 2006 equipped with an optional armored cord on the hand held control pendant:

All affected model numbers end either with a “B” or “3”. These characters in these positions of the Model number indicate that the unit is equipped with an optional, armored pendant cord:

S20XX-XXXXXXXB  
S20XX-XXXXXXX3  
S55XX-XXXXXXXB  
S55XX-XXXXXXX3

K20XX-XXXXXXXB  
K20XX-XXXXXXX3  
K55XX-XXXXXXXB  
K55XX-XXXXXXX3

**WHY IS IT BEING RECALLED:**

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

**WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:**

Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

Make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit and instructions.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon’s Recall Coordinator, at [admin12E038@wabtec.com](mailto:admin12E038@wabtec.com) or by locating the nearest Ricon servicing dealer using the locator on the Ricon website- [www.riconcorp.com](http://www.riconcorp.com)

**WHAT RICON CORPORATION WILL DO:**

Ricon will provide materials as outlined above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D. C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322-2884.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Larry Hall Starcraft Bus Engineering

**STARCRAFT BUS**   
*a division of Forest River, Inc.*