

JERR-DAN CORPORATION

13224 FOUNTAINHEAD PLAZA
HAGERSTOWN, MD 21742
1-800-926-9666
www.jerr-dan.com

SAFETY RECALL NOTICE

Attention: Jerr-Dan Dealer
Subject: Service Brake Hose Inspection
Models Affected: Standard Duty Wrecker, Ford Super Duty Chassis equipped with 6.2L Triton Gasoline engine
Date: July 26, 2013
Reference Number: 13V-117

Purpose:

Jerr-Dan Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2010-2012 Standard Duty Wrecker vehicles manufactured October 4, 2010 through March 1, 2012. The defect could exist with the Standard Duty Wrecker mounted on a Ford Super Duty Chassis and equipped with the 6.2L Triton Gasoline engine concerning a brake hose routing. Jerr-Dan has determined that the brake hose between the ABS module and master cylinder can experience mechanical interference with other components. As a result of the interference, premature deterioration and/or loss of braking capability of the truck could result, increasing the risk of a crash and/or personal injury. This Recall must be completed on all affected units.

Required Action:**1. For Standard Duty Wreckers mounted by Jerr-Dan**

- a. Owners of the affected Standard Duty Wreckers installed on Ford Super Duty Chassis equipped with the 6.2L Triton Gasoline engine have received a Safety Recall Notice, NHTSA Campaign Number – 13V-117 (example enclosed). Owners of the affected trucks have been instructed to contact their local Jerr-Dan dealer to have this update performed.

Attached is a copy of the master serial number list of the affected Standard Duty Wreckers. Please verify the serial number is listed prior to performing any updates.

- b. Once the serial number has been verified as an affected Standard Heavy Duty Wrecker, please schedule with the owner of the truck an agreed upon time for completion of the update. The time of accomplishment may vary due to a number of factors; however the estimated completion time for the completion of the procedure is approximately a half (1/2) hour under normal circumstances.

- c. A Brake Hose Relocation Kit, # 2890250 must be ordered for each affected unit. When ordering a Kit, you will be required to provide the serial number of the affected unit and will be charged (debited) for the cost of each Kit.
 - d. Continue to step #3.
2. **For Muncie Clutch Pump PTO (Jerr-Dan Part Number 7577000692) purchased via Service or via Jerr-Dan PTO direct ship program.**
 - a. Order a Brake Hose Relocation Kit, #70050601 for each affected unit. When ordering a Kit, you will be charged (debited) for the cost of each Kit.
 - b. Continue to Step #3.
3. Upon receipt of the Kit, inspect the brake hose between the ABS brake module and brake master cylinder for discrepancies. Replace the brake hose as required and complete the enclosed ABS Brake Module Bracket Relocation Procedure for each affected unit. The time of accomplishment may vary due to a number of factors; however the estimated time for the completion of the ABS Brake Module Relocation procedure is approximately a half (1/2) hour under normal circumstances.
4. Promptly notify Jerr-Dan of the completion of this Bulletin by sending the enclosed Campaign Completion Form to Jerr-Dan in accordance with the instructions on the form.
5. Please be reminded that it is a violation of Federal law for you to sell or lease an affected Standard Duty Wrecker covered by this notification until this recall has been performed on the Standard Duty Wrecker. Substantial civil penalties apply to violations of this law.

Reimbursement of Costs:

To receive reimbursement, the entity must file a warranty claim through the normal warranty process. When filing this claim, please reference "Notice # **13V-117**" so that proper credit may be issued.

Once Jerr-Dan is notified of the completion of the appropriate ABS Brake Module Bracket Relocation Procedure, the responsible account will be reimbursed for the initial cost of the Brake Hose Relocation Kit that was ordered, # 2890250 or 70050601; reasonable travel expenses; and up to a half (1/2) hour labor.

Contacts:

If you have any questions or need further information, please contact the Product Safety and Reliability Department by email (productsafety@jerrdan.com) or telephone (800-926-9666).

Enclosures:

ABS Brake Module Bracket Relocation Procedure

Master Serial Number List

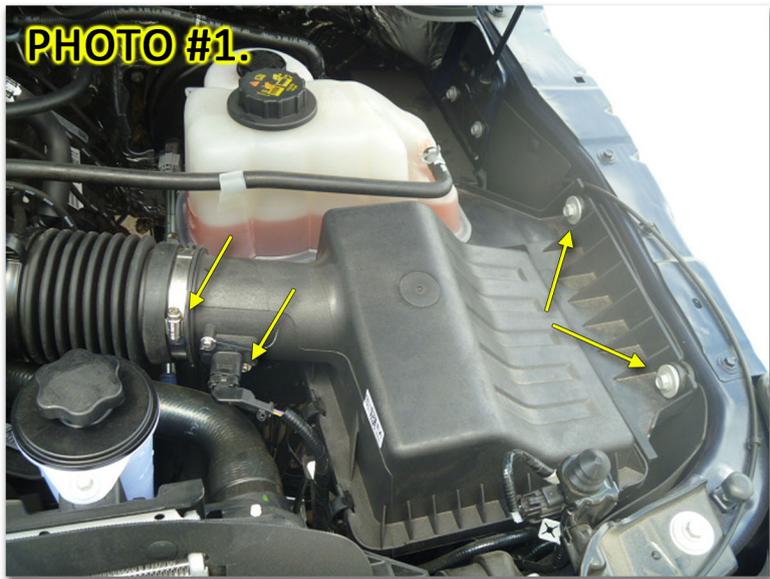
Example – Safety Recall Notice (Product Owner Notification) – Mounted Units

Example – Safety Recall Notice (Product Owner Notification) – Service Part Sales

Owner Update Form

Campaign Completion Form

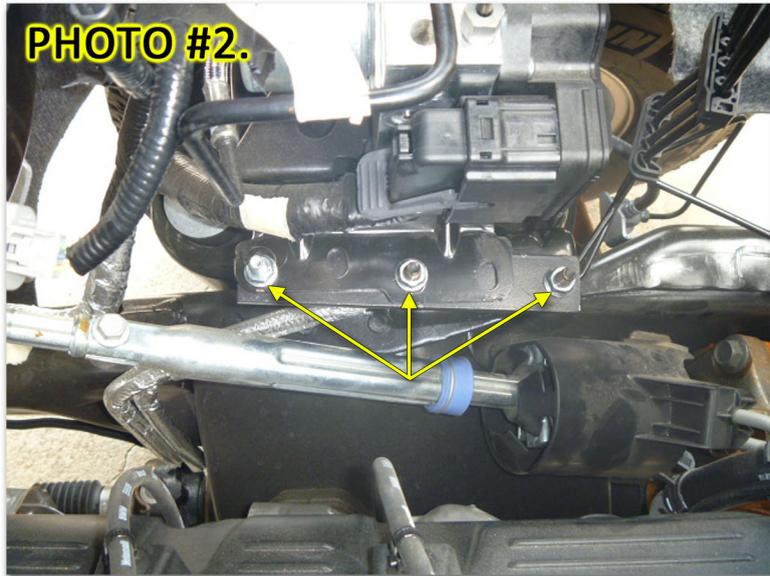
PHOTO #1.



1. a. Disconnect negative battery cable.
(Steps 1. b.- f. are not required. However, they will allow for easier access to the ABS bracket.)
- b. Remove the two bolts.
- c. Loosen the clamp.
- d. Unplug the mass air flow sensor plug from the air box.
- e. Remove air filter box cover and air filter.
- f. Lift air box from rubber grommets, lay aside.

NOTE: Coolant reservoir is molded to the air box. Be careful not to lose any antifreeze.

PHOTO #2.



2. a. Remove the 3 nuts shown in photo #2.
- b. Remove the 2 bolts shown in photo #3.
- c. Lift the ABS module up.
- d. Remove and discard the 2 brackets.

PHOTO #3.

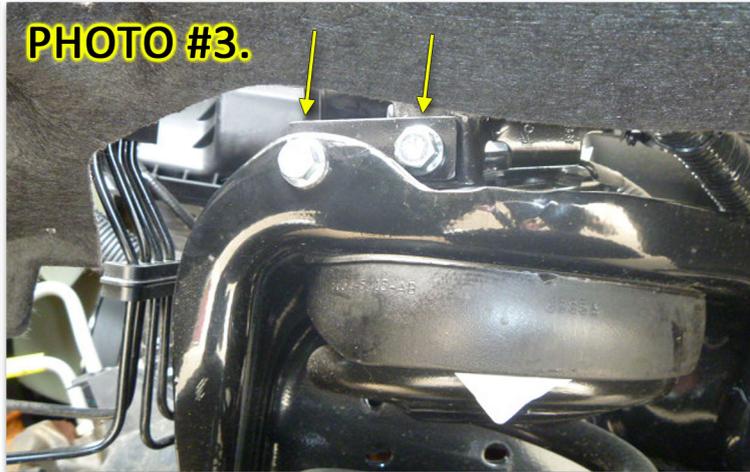
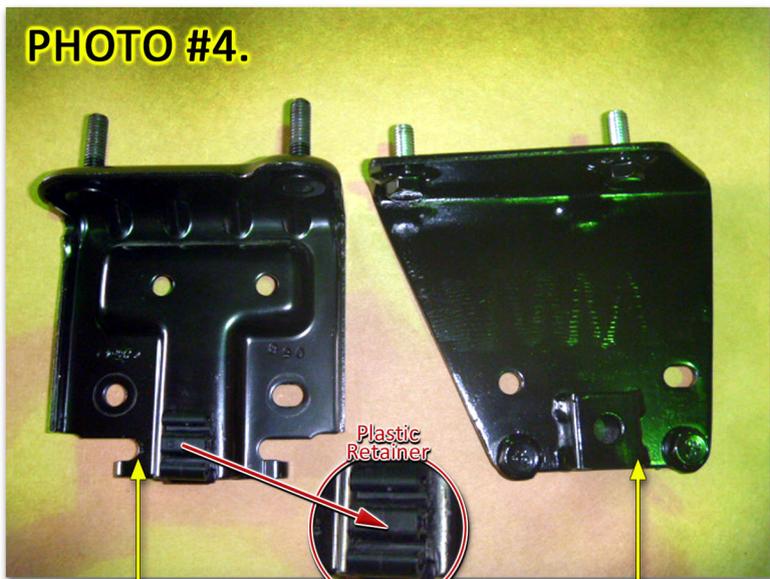


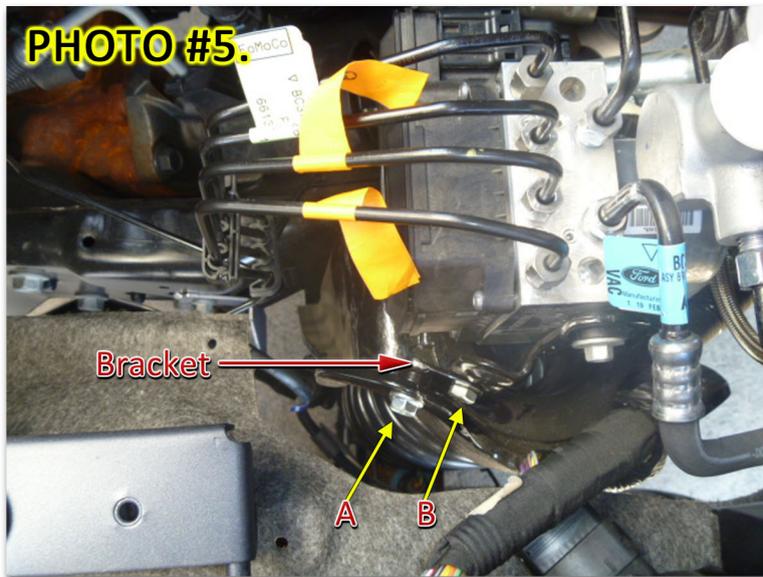
PHOTO #4.



OEM ABS BRACKET **ABS BRACKET**

3. a. Remove 2 steel brake lines from the plastic retainer on the OEM ABS bracket.
(Plastic retainer is shown within photo #4.)
- b. Remove the nuts holding the OEM ABS bracket inside the frame.
- c. Remove Bracket.
- d. Remove plastic brake line retainer from the ABS bracket and install onto new bracket.
- e. Install new ABS bracket onto the truck in the same location as the OEM bracket, reusing the OEM nuts.
- f. Tighten nuts securely.
- g. Snap brake lines back into the plastic brake line retainer.

PHOTO #5.

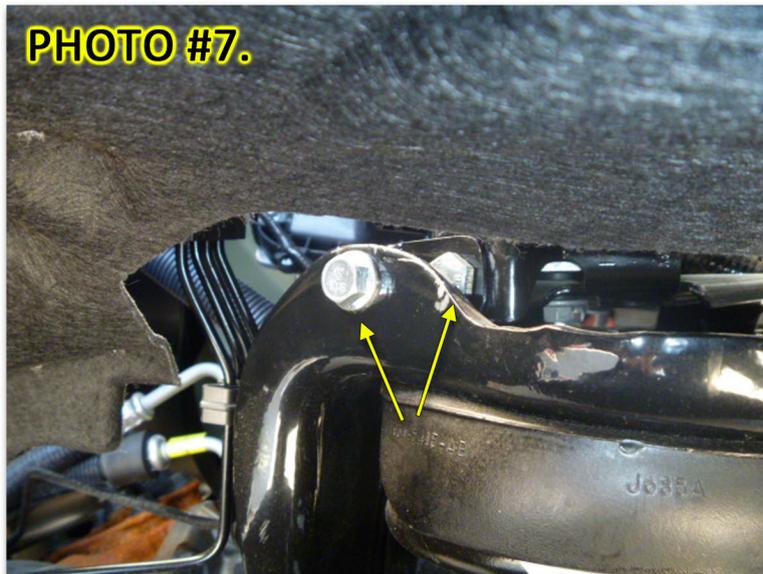


4. a. Install the ABS module brace onto the ABS bracket using the 8mm x 16mm hex head head bolt at location B, as shown in photo #5.
DO NOT TIGHTEN.
- b. Lift up on ABS module and place it over the studs as shown in photo #6.
- c. Install the 8mm x 20mm flange bolt into the ABS brace as shown in photo #7.
- d. With the module in place, tighten the two bolts and nuts securely.
- e. Verify all brake line clearances as described within the photo on page 3.
- f. Replace the air filter box, air filter, and air filter cover.
- g. Secure the hose clamp and reconnect the MASS air flow sensor plug.
- h. Connect battery cable.

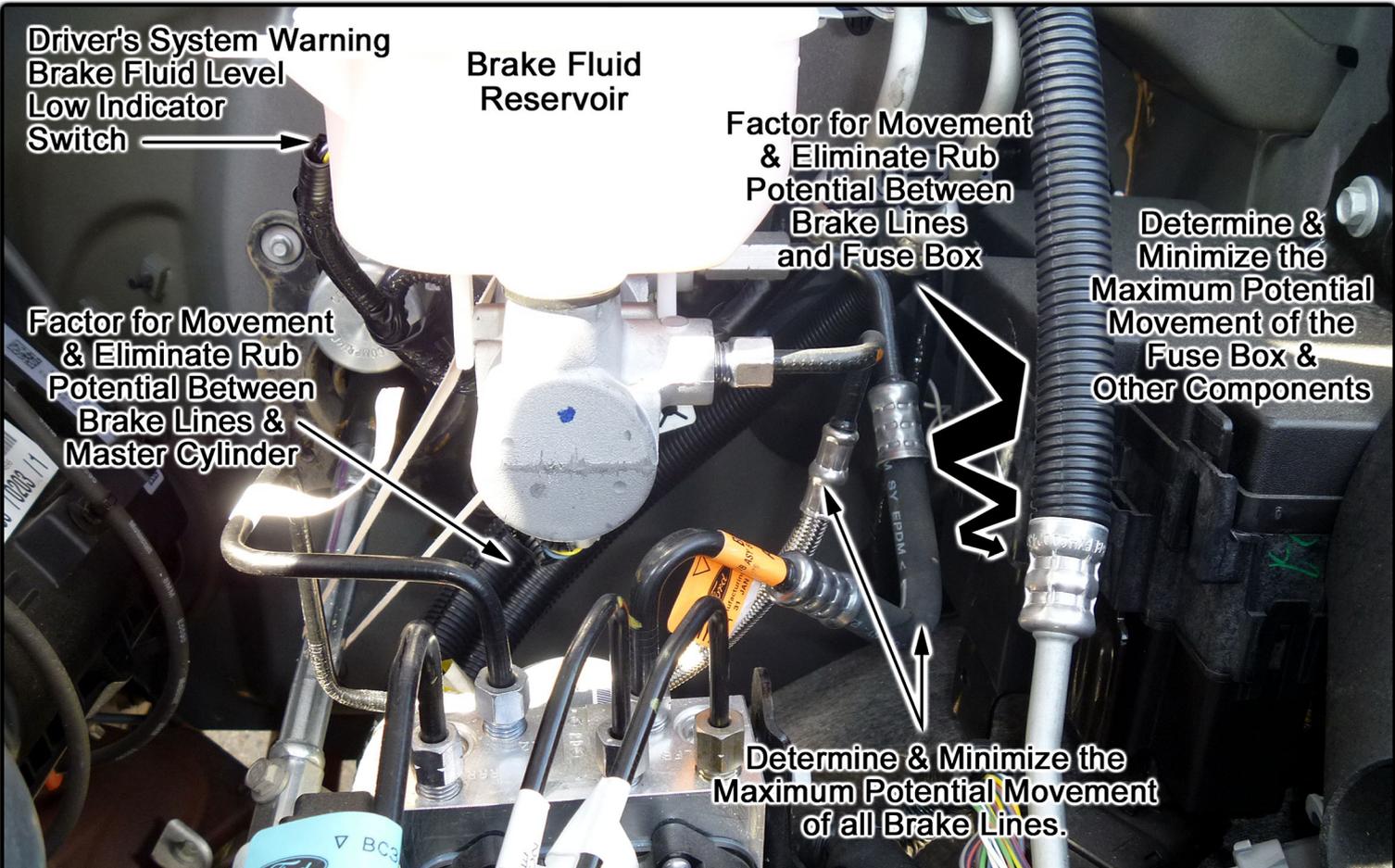
PHOTO #6.



PHOTO #7.



6.2L Ford



Note: A technician may properly adjust the bend on the brake lines to eliminate the rub potential based upon their trained decision making while addressing component movement causes and component movement minimization on a case-by-case basis. Maximize the amount of air gap when factoring for all related component movement and eliminate the potential of rub wear.

Safety Recall Notice #13V-117
Master Serial Number Listing

0230000114
0230000183
0230000185
0230000197
0230000199
0230000340
0230000420
0230000507
0230000527
0230000530
0230000531
0230000582
0230000732
0230000736
0230000781
0230000782
0230000958
0230000980

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SAFETY RECALL NOTICE

Attn: Product Owner

{Owner Name}

{Owner Address}

{Owner Address}

Date: July 26, 2013**Reference Number: 13V-117****Return Receipt #****Re: Standard Duty Wrecker, Ford Super Duty Chassis Equipped
with 6.2L Triton Gasoline Engine****Subject: Service Brake Hose Inspection**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Jerr-Dan Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2010-2012 Standard Duty Wrecker vehicles manufactured October 4, 2010 through March 1, 2012. The defect could exist with the Standard Duty Wrecker mounted on a Ford Super Duty Chassis and equipped with the 6.2L Triton Gasoline engine concerning a brake hose routing. Jerr-Dan has determined that the brake hose between the ABS module and master cylinder can experience mechanical interference with other components. As a result of the interference, premature deterioration and/or loss of braking capability of the truck could result, increasing the risk of a crash and/or personal injury. This Recall must be completed on all affected units.

WHAT SHOULD YOU DO?

Please contact your Jerr-Dan Dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately a half (1/2) hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Jerr-Dan dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Jerr-Dan Product Safety and Reliability Department by:

Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

After contacting your dealer and Jerr-Dan Product Safety and Reliability Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact Jerr-Dan at:

Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

Owner Verification:

An Individual Serial Number List is enclosed, indicating Standard Duty Wreckers that you own, according to Jerr-Dan records. Please review and verify your ownership of the units on the enclosed Individual Serial Number List. If the information specified on the Individual Serial Number List is incorrect, immediately complete the enclosed Owner Update Form for each incorrect unit and send the updated information to Jerr-Dan in accordance with the instructions on the form. Jerr-Dan will then contact the new owner of the wrecker.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Jerr-Dan Corporation
Product Safety and Reliability Dept.

Enclosures:

Owner Update Form

Individual Serial Number List

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{Owner Name}

{Owner Address}

{Owner Address}

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This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

According to Jerr-Dan records you purchased a Muncie Clutch Pump PTO, # 7577000692 as a service part or through Jerr-Dan's Direct Ship PTO program.

Jerr-Dan Corporation has decided that a defect may occur during the installation of a Muncie Clutch Pump PTO, which relates to motor vehicle safety. This could exist with the Standard Duty Wrecker mounted on a Ford Super Duty Chassis and equipped with the 6.2L Triton Gasoline engine concerning a brake hose routing. Jerr-Dan has determined that the brake hose between the ABS module and master cylinder can experience mechanical interference with other components. As a result of the interference, premature deterioration and/or loss of braking capability of the truck could result, increasing the risk of a crash and/or personal injury. This Recall must be completed on all affected units.

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Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

After contacting your dealer and Jerr-Dan Product Safety and Reliability Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Jerr-Dan Corporation
Product Safety and Reliability Dept.

Enclosures:

- Individual Listing of Service Part Sales



Product Owner Update Form

- Complete ALL Sections of this form and mail or fax to the appropriate location specified below.
- It is very important to keep Jerr-Dan updated with current product ownership information. By registering the products you own, you can ensure that Jerr-Dan will be better prepared to serve you and provide support.
- DO NOT include Lessees/Renters of Leased/Rented Products on this form.
- To report a *Scrapped, Stolen, Missing, or Recovered product*, use the "Jerr-Dan Product Status Verification Form No. PSR015-JDC."

Product Information

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Contact Information

Company Name: _____

Street Address: _____ Address 1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail Address: _____

Contact Name: _____ Signature: _____ Date: _____

***Product Owner Information** (Same as Contact)

Company Name: _____

Street Address: _____ Address 1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail/Website Address: _____

Mail or Fax Completed Form to:

**Jerr-Dan Corporation
Product Safety & Reliability Department
13224 Fountainhead Plaza
Hagerstown, MD 21742**

**Facsimile: 301/745-3713
Email: productsafety@jerr-dan.com**



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13224 Fountainhead Plaza
Hagerstown, MD 21742
Telephone: (800) 926-9666
Facsimile: (301) 745-3713
E-Mail Address: ProductSafety@Jerr-Dan.com

Campaign Completion Form	➤ Complete <u>ALL</u> Sections of this form and mail or fax to the location specified above.
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Product Information		
Make: _____	Model: _____	Hour Meter Reading: _____
Serial Number or VIN/PIN: _____		

Completion Information	
Bulletin Number: _____	Completion Date: _____

Completed By Contact Information			
Company Name: _____			
Street Address: _____		Address1: _____	
City: _____	State/Province: _____	Zip/Postal Code: _____	Country: _____
Telephone: _____	Facsimile: _____	E-Mail Address: _____	
Contact Name: _____	Signature: _____	Date: _____	

* ***If you would like to update the current ownership information that we have on file for the above referenced unit, please complete and return an Owner Update Form (PSR008-JDC).***