



SAFETY RECALL NOTICE

Subject <u>Aftermarket Steering damper SD033/038 BMW S1000RR & SD037 BMW R1200 R</u>	Report number 130627-SD	Date 2013-07-02	Page 1(3)
Author Peter Andersson	Distribution Distributors		

Aftermarket Steering damper SD033/038 BMW S1000RR & SD037 BMW R1200 R

Dear distributors,

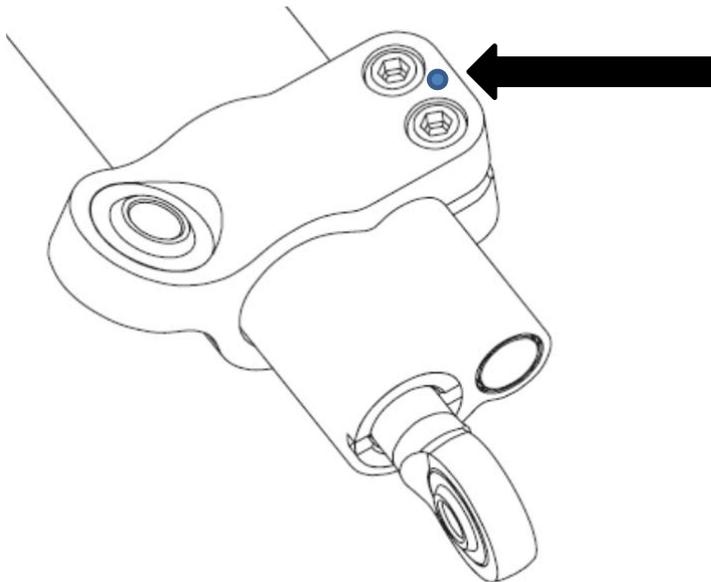
We regret to inform you that we have discovered a safety issue with the risk of cracks occurring in the bracket for the Aftermarket steering dampers SD033/038 for the BMW S1000 RR and SD037 for BMW R1200 R.

The cause is material being machined in an unfavorable direction in combination with probable material defect and the aluminum alloy being sensitive for stress corrosion cracking.

After July 10th 2012 this material has been replaced and the issue does not exist on steering dampers produced after this date. Seven known cases have been discovered so far and as a result of this we have decided to recall all sold steering dampers of these batches. There is a risk if the bracket will fail, that the steering angle will be less in one direction. Riders can notice that when they take off for a ride, or push the bike in a garage or parking spot and use the steering in a small radius. There is no risk for riders losing the control during normal riding, only if steering angle will be at max in one direction.

The batch numbers for the steering dampers with this safety issue is listed on page 3. New brackets will be manufactured and sent out to you for replacement with a preliminary starting date in September. The replacement bracket will be easy to identify with a small dot between the two small clamp screws´.

Please provide a pre-paid address label in the parcel for your customer, in order to send the faulty bracket back to you as distributor. Name and address of your customer should also be included in the returned parcel.





SAFETY RECALL NOTICE

Subject	Report number	Date	Page
<u>Aftermarket Steering damper SD033/038 BMW S1000RR & SD037 BMW R1200 R</u>	130627-SD	2013-07-02	2(2)

Recall action required:

We need your **immediate action** in identifying and contacting your customers with this information and report back to us, attention Thomas Pettersson at Öhlins, MC Group Marketing & Sales. **We need to know how many you have contacted, who they are with contact details and how many you have been able to reach.**

The steering damper needs to be removed from the bike. Your time for removing the steering dampers and mounting the new brackets will be compensated per usual guarantee handling.

1 719 steering dampers are affected by this and 7 cases are found with a crack. It means there are 1 712 potential brackets out there. New brackets will be manufactured and sent out to you for replacement with a preliminary starting date in September. We will get back to you with more information about this.

IMPORTANT NOTICE! Customers with these steering dampers must be informed to remove the steering damper before using the bike! It can be a safety issue to use the bike with the steering damper mounted with this bracket.

We apologize for the occurred. Safety is the most important thing which is why we have decided to take this immediate action and your assistance with this recall is needed and appreciated.

Customer shall NOT pay anything for this.

For further questions and information, please contact Thomas Pettersson – MC, Marketing & Sales. thomas.petterson@ohlins.se or our customer supports: customer.support@ohlins.se

Exceptions for the following weeks as mention below:

Kind regards

Peter Andersson

Product Manager

Contact person during the following weeks:

Weeks 29-30: christopher.nilsson@ohlins.se

Weeks 31-32: janolof.kempe@ohlins.se

Or your area sales manager!



SAFETY RECALL NOTICE

Subject	Report number	Date	Page
<u>Aftermarket Steering damper SD033/038 BMW S1000RR & SD037 BMW R1200 R</u>	130627-SD	2013-07-02	3(3)

Batch number for steering dampers affected by this problem:

Note! Following symbols -*-*1 are not stamped onto the damper body

SD 033	128351-*-*1
SD 033	128352-*-*1
SD 033	128432-*-*1
SD 033	128650-*-*1
SD 033	128738-*-*1
SD 033	128794-*-*1
SD 033	129238-*-*1
SD 033	129647-*-*1
SD 033	129670-*-*1
SD 033	129712-*-*1
SD 033	129946-*-*1
SD 033	130555-*-*1
SD 033	130582-*-*1
SD 033	130789-*-*1
SD 033	131127-*-*1
SD 033	131562-*-*1
SD 033	131766-*-*1
SD 033	132234-*-*1
SD 033	132560-*-*1
SD 033	303667-*-*2
SD 037	131684-*-*1
SD 037	303936-*-*1
SD 038	131657-*-*1
SD 038	131894-*-*1
SD 038	304004-*-*1