

EVER GREEN

RECREATIONAL VEHICLES

IMPORTANT SAFETY RECALL CAMPAIGN NOTICE

July , 2013

//DEALER//

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

VIN(s): //

SUBJECT: NHTSA Recall No. 13V-267

DEFECT INVOLVED: Evergreen Recreational Vehicles has decided a defect which relates to motor vehicle Safety exists on certain 2010 through 2012 model year Element and Ever-lite series of Travel Trailers equipped with propane tanks constructed of composite materials and manufactured by The Lite Cylinder Company. Following an investigation, The Pipeline and Hazardous Material Safety Administration (PHMSA) has issued an emergency order regarding composite cylinders manufactured by The Lite Cylinder Company. PHMSA has determined that the packaging of the composite bottles constitute or are causing an imminent hazard to public safety.

VEHICLES INVOLVED: Certain Model year 2010 and 2012 Element and Ever-lite travel trailers equipped with the optional composite type propane cylinders.

10758 C.R. 2, P.O. Box 52 • Middlebury, IN 46540

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VEGETABLE INKS

DEALER RESPONSIBILITY: Federal law requires that all affected units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently for which you have received a stock recall notice, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. Authorized Evergreen dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased. Please contact owners of vehicles listed above and provide this recall campaign information to the current owner of the vehicle.

OWNER NOTIFICATION: Evergreen will notify affected retail purchasers by mail within two weeks of mailing of this dealer letter. A copy of the owner notification letter is attached for your records. Please immediately contact Evergreen RV at 574-825-4298 or at service-warranty@goevergreenrv.com with any questions relative to this campaign.

Thank you for your prompt assistance in this matter.

Sincerely,

Tony Chupp

Director of Warranty



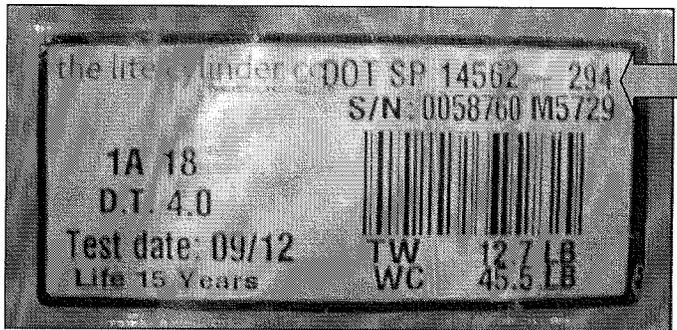
EMERGENCY RECALL ORDER



The Pipeline and Hazardous Materials Safety Administration issued an emergency recall of 55,000+ propane cylinders manufactured by The Lite Cylinder Company.

These cylinders may leak flammable gas or suddenly rupture.

The full recall order is available at: <http://go.usa.gov/bbyV>

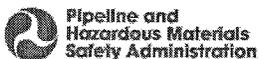


The affected cylinders may be marked in the location indicated above with any of the following numbers: M5729, DOT-SP 14562, DOT-SP 13957, DOT-SP 13105 (Only if manufactured by The Lite Cylinder Company. Cylinders manufactured by Composite Scandinavia [M0408] and marked with this number are not subject to the recall).

In the absence of instructions from Lite Cylinder, PHMSA advises anyone possessing one of these cylinders to:

- Stop using the cylinder(s)
- Close the valve(s)
- Safely disconnect the cylinders once the valves are closed
- Store the cylinder(s) in a space that is well ventilated and not enclosed
- Protect the cylinder(s) from heat and keep away from all heat sources
- Call the Hazmat Info Center at **800-467-4922** if you have any questions

WARNING: ATTEMPTS TO EMPTY THE CYLINDER OR REMOVE THE CYLINDER VALVE BY UNQUALIFIED PERSONS MAY LEAD TO SERIOUS INJURY OR DEATH



For more information, contact the Hazmat Info Center: 800-467-4922, or visit PHMSA's cylinder recall page at <http://go.usa.gov/bbyV>

**Additional Guidance for
PHMSA's Emergency Recall Order 2013-002
(The Lite Cylinder Company, Inc.)**

1. Close the valve.

A person in possession of a recalled cylinder should immediately stop using the cylinder by closing the valve and safely disconnecting the cylinder.

2. Store the cylinder.

Store the cylinder in a space that is well ventilated, not enclosed, and away from any heat or heat source.

3. Contact a professional.

Contact a local qualified professional, trained in handling cylinders, to safely discharge, purge, and remove the cylinder valve. Please visit the Propane Education & Research Council website at <http://www.usepropane.com/fpr.aspx> to locate the nearest qualified professional.

4. Disposal.

After the cylinder has been safely discharged, purged, and the valve removed, it may now be properly disposed of. As stated by the Propane Education & Research Council, *"never dispose of your propane cylinder by throwing it in the trash. Please check to see if there are municipal programs for collection in your area, or contact your propane retailer for guidance on disposal of the cylinder."*

Site Reference: <http://www.usepropane.com/safe-source-of-energy/small-cylinder-safety/#Link>

Please visit the Propane Education & Research Council website at <http://www.usepropane.com/fpr.aspx> to locate the nearest qualified professional. If you are still unsure how to properly dispose of the cylinders locally, you can contact also your local department of environmental management or local fire marshal with any questions.

5. Report to PHMSA.

After properly disposing of the cylinder, please report the disposal at PHMSA's website: http://opsweb.phmsa.dot.gov/cylinder_recall/

Transporting Cylinder:

If possible, do not transport the cylinder. If transport is required, the Propane Education & Research Council provides the following guidance on transporting small cylinders:

- ALWAYS transport and store a cylinder in a secure and upright position so it will not fall, shift, or roll;
- ALWAYS close the cylinder valve and, if required, seal with a plug, even if the cylinder is empty. Ask your propane retailer if a plug is required;
- NEVER keep a filled cylinder inside a hot vehicle;
- ALWAYS place the cylinder in a well-ventilated area of the vehicle;
- ALWAYS proceed directly to your destination and immediately remove the cylinder from your vehicle; and
- The law places limits on the number of cylinders and the amount of propane that can be transported in closed-bodied vehicles such as passenger cars and vans. Ask your propane retailer for more information on state and local codes that apply to you.

Site Reference: <http://www.usepropane.com/safe-source-of-energy/small-cylinder-safety/#Link>

Empty Cylinders:

If the recalled cylinder is empty through standard usage, it may still maintain pressure and contain a hazardous propane residue. Store the empty cylinder in a space that is well ventilated, not enclosed, and away from any heat or heat source. Contact a qualified professional, trained in handling cylinders, to safely discharge, purge, and remove the cylinder valve.

Continued Use of Recalled Cylinders:

Cylinders marked with the Lite Cylinder Company, Inc.'s manufacturer number M5729 AND DOT special permit number DOT-SP14562, DOT-SP 13957, or DOT-SP 13105 are subject to the Emergency Recall Order regardless of age, condition, or performance and are prohibited from being refilled. Any company refilling a recalled cylinder can be subject to civil penalties.

Composite Scandinavia and RAGASCO:

The Composite Scandinavia and RAGASCO companies were not part of this investigation or action. Similar composite cylinders manufactured and marked by Composite Scandinavia (Manufacturer number M0408) or RAGASCO (Manufacturer number M0407) are not subject to the recall order. Cylinders marked DOT-SP 13105 AND M0408 are not subject to the recall order.

Sending Cylinders Back to Lite Cylinder:

The Lite Cylinder Company, Inc. has notified PHMSA that it cannot accept recalled cylinders. Please refer to the guidance above for discontinuing use of the cylinder and contacting the proper entities for safely discharging, purging, valve removal, and disposal.

For Additional Information please visit our website at

[HTTP://WWW.PHMSA.DOT.GOV/CYLINDER-RECALL](http://www.phmsa.dot.gov/cylinder-recall)