



July 22, 2013

“SAFETY RECALL NOTICE”

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

RECALL NO: 13V-294

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*.

Transportation Collaborative Inc has decided to conduct a recall on Handicapped accessible School Buses, equipped with Ricon Lift systems and manufactured between 2006 and 2012.

The defect involves FMVSS No. 571.403 *“Platform Lift Systems in Motor Vehicles”*. The location of the defect is the outboard end of the wheelchair lift platform. Specifically, the power lug that is present on the remote control for the lift may be unprotected and during operation has the possibility of coming into contact with the metal cord on the remote and causing a short circuit that may lead to fire.

We urge you to bring this vehicle in for servicing on its non-compliant components as soon as possible.

Ricon will be sending out notifications to service your vehicle by inspection of the Lift Platform installation in your vehicle, in the event that the Serial is one of the affected population, then contact TransTech Bus, and we on behalf of the Ricon Corporation , will have the appropriate Installation Kit & Repair kit sent to the closest authorized repair facility available for servicing.

Transportation Collaborative Inc will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the installation & repair kits to you directly, or to an authorized repair facility as directed by TCI. Then, you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Customer Support
Transportation Collaborative Inc.



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