



June 28, 2013

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Early Warning Division (NVS-217)
1200 New Jersey Avenue, SE
Washington, DC 20590

In accordance with 49 CFR 579.5, please find the enclosed defect related service bulletins, product updates, or other defect related correspondence to our dealers or customers for Pierce Manufacturing Inc. for the month of: **June 2013.**

1. **Owner Letter – Safety Recall 13V-214**
2. **Dealer Letter – Safety Recall 13V-214**

Sincerely,
PIERCE MANUFACTURING INC.

A handwritten signature in black ink that reads "Jeff Aiken".

Jeff Aiken
Director of Engineering
Tel: 820 832-3356
E-Mail: jaiken@piercemfg.com



SAFETY RECALL NOTICE

TO: «CUST»
DATE: June 2013
SUBJECT: Recall Notice: **13V-214 Outer Door Handle**
Pierce job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that certain Pierce Velocity, Impel, and Dash CF custom fire apparatus models manufactured between June 6, 2007 and May 31, 2013 fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 206, "Door Locks and Door Retention Components."

The outer door handle spring is not sufficiently stiff, which may allow the door to open during a vehicle crash. As a result, an unbelted occupant could fall from the vehicle and sustain personal injury. To reduce the risk of a door opening during a crash, all cab doors should be locked by the occupants before the vehicle is put in motion.

Pierce Manufacturing and its dealers will replace the actuator spring in outer door handles on all affected vehicles.

Pierce Manufacturing expects the remedy for this defect will begin no earlier than June 19, 2013. This remedy will be completed without charge to the vehicle owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce Dealer, or call Pierce Customer Service toll free at 888-974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,

PIERCE MANUFACTURING INC.

TO: «DEALER»
FROM: Chad Miller – Customer Service: Field Upgrades and Recalls
DATE: June 2013
SUBJECT: Recall Notice: 13V-214 Outer Door Handle



VEHICLE SAFETY DEALER NOTIFICATION – IMPORTANT

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Pierce customer service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT OR NONCOMPLIANCE INVOLVED

Pierce Manufacturing has decided that certain Pierce Velocity, Impel, and Dash CF custom fire apparatus models manufactured between June 6, 2007 and May 31, 2013 fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 206, "Door Locks and Door Retention Components."

The springs in the outer door handles are not of sufficient stiffness to pass the FMVSS 206 30G transverse impulse requirement. In the event of a 30G transverse impact to the cab or door the outer door handle may actuate enough to trip the door latch and allow the door to open. To reduce the risk of having a door open as a result of a severe transverse impact all cab doors should be locked by the vehicle occupants before the vehicle is put in motion.

Pierce Manufacturing and its dealers will replace the actuator spring in outer door handles on all affected vehicles.

VEHICLES INVOLVED

The vehicles involved were built between June 6, 2007 and May 31, 2013.

Involved vehicles have been identified by Pierce job numbers and are listed on the attached report. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to contact the fire departments on the attached list and to support service for this remedy. Make sure the customer is aware the remedy will be performed without charge.

REMEDY SERVICE INSTRUCTIONS

Service instructions are available at pierceparts.com.

Sincerely,

A handwritten signature in cursive script that reads "Chad Miller".

Chad Miller
Customer Service: Field Upgrades and Recalls