



Immediate Attention Required for Stores

Please read the Recall Notice below and follow the instructions. These steps will ensure a clean inventory.

To: All CARQUEST Stores
From: Sam Glover
Date: May 22, 2013
Subject: CARQUEST Brake Master Cylinder # E151557, NHTSA Campaign #
13E011000
Attachment:

SAFETY RELATED RECALL / PACKAGING RELATED RECALL

Safety Recall
Manufacture Code: BRK
Product Number(s): E151557

This bulletin is to inform you of a recall involving CARQUEST Brake Master Cylinder # E151557, NHTSA Campaign # **13E011000**. The recall involves the brake fluid level indicator (installed on the unit from the factory) that may not properly detect a low brake fluid situation.

An initial notice of product recall was sent to stores (with inventory on hand) Monday May 20, 2013 asking any BRK part number E151557 new master cylinders be removed from the shelf (stop sale immediately) and returned to your DC.

Store Instructions:

Any store inventories of the E151557 master cylinder should be returned to your serving DC immediately using the GFR process and place in RGR016 Code K. We will be returning all these units to our supplier to be checked and verified. Replacement inventory of E151557 should become available in approximately two weeks.

Store's customers who may have purchased an E151557 new master cylinder:

- Please inform any commercial or retail customers (attachment "A" customer notification) who may have purchased a CARQUEST (BRK) E151557 new master cylinder affected by this recall. Please print this notification and deliver it to your customer explaining the recall immediately. Attachment "B" is a list of E151557 sales to customers by store key. This notification (attachment "A") will identify any units that may be affected.
- In the event your customer purchased and installed this part on a vehicle, please have your customer contact the vehicle owner and have them return the vehicle to their repair facility to determine if any further action is required.
- If the unit installed is on the recall list, a replacement fluid indicator switch is available to remedy the situation. The fluid indicator will be replaced free of charge to the vehicle owner. The customer will not have to replace the master cylinder.
- Replacement fluid indicator kits are available from the supplier. The repair facility or vehicle owner (if DIY) can call 1-877-491-1146 to order the E900 replacement fluid level indicator switch and installation instructions.
- Once the repair has been completed, the CARQUEST commercial customer and or DIY customer should complete the Declaration of Completed Repair document (attachment "D") and return to the supplier Brake Parts per the instructions on the sheet.
- Commercial customers will be reimbursed at .2 hours labor for inspection, and **if required, .4 hours for inspection and** switch replacement based on the info provided on the Declaration of Completed Repair. Labor Claim payments will be handled by the serving CARQUEST DC.

Please contact Sam Glover at (919) 573-3307 (Raleigh Corporate Campus) if you have any questions or concerns.

We appreciate your cooperation and apologize for any inconvenience.