



Date: 23.05.2013

Model: Federal 2013 Model Year Evora
Built between September - November 2012

Number: 2013/02R
USA

Copy files should be maintained by:

Service Manager		Service Reception		Supervisor		Parts Manager	
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TITLE:

Replacement of Federal certification label.

BACKGROUND:

To comply with Federal legislation every Federal specification Lotus vehicle officially imported into the United States intended for road use is fitted with a Federal certification DOT label.

The label attached to the drivers 'B' pillar, contains information specific to the vehicle (17 digit VIN, month and year of build) as well as general information applicable to the model type gross vehicle and axle weight ratings and information on allowed exemptions where full FMVSS (Federal Motor Vehicle Safety Standard) regulations have not been met.

REASON:

At the time of production a limited number of '13 MY Evoras built between September - November 2012 were fitted with certification labels displaying the incorrect build dates and stating that they conformed to all applicable Federal motor vehicle safety standards at the time of manufacture.

Although not a direct safety issue, displaying the incorrect information on this label does contravene Federal legislation and as such the rectification work required is subject to class 1 recall action.

ACTION:

Lotus sales records indicate that the majority of vehicles affected are currently still at the port of entry, being utilized as dealer demonstrators or still remain in dealer inventory.

- Therefore Lotus is contacting any retail owners of affected vehicles personally to inform them that a recall applies, and advising them to contact their dealer to have the necessary rectification work carried out.
- A list of affected vehicles is displayed on page 4 of this bulletin, please check and identify any affected VIN numbers against your dealer inventory or dealer demonstrator records.
- Contact Mr Ron Mann at the Lotus Cars Warranty Department to confirm the VIN numbers that you have on site so that the specific certification label(s) displaying the relevant VIN and build date information are despatched by registered mail directly to your dealership.
- **IMPORTANT** Dealers should immediately check any cars in their sales stock or demonstrator fleet, or any affected customer cars currently on site. Federal law requires that any vehicles in dealer inventory are rectified before retail delivery.

The campaign status of vehicles affected will also be displayed if their VIN is entered onto DC611 on Lotus Dealer Connect.

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Parts Required

Part number	Description	Qty
A132U0504J	Label-Federal Cert DOT 2GR-FE & Label-Overlay	1/vehicle

Removal procedure:

- To avoid causing potential damage to the vehicle paintwork, carefully peel the transparent overlay label covering the certification label away from the drivers 'B' pillar panel.
- If the certification label does not pull away at the same time then also carefully peel this away from the 'B' pillar.
- Once removed the foil backing of the label will remain on the 'B' pillar displaying the word 'VOID' repeatedly; the actual label is now destroyed as it now becomes translucent also displaying the word 'VOID' repeatedly.
- Using a suitable body shop grade panel wipe or solvent, remove the foil backing still remaining on the 'B' pillar.
- Once removed, apply a suitable degreaser and cleaning agent (such as Betaclean 3900) to wipe around the bond path area to accept the new certification and overlay labels.

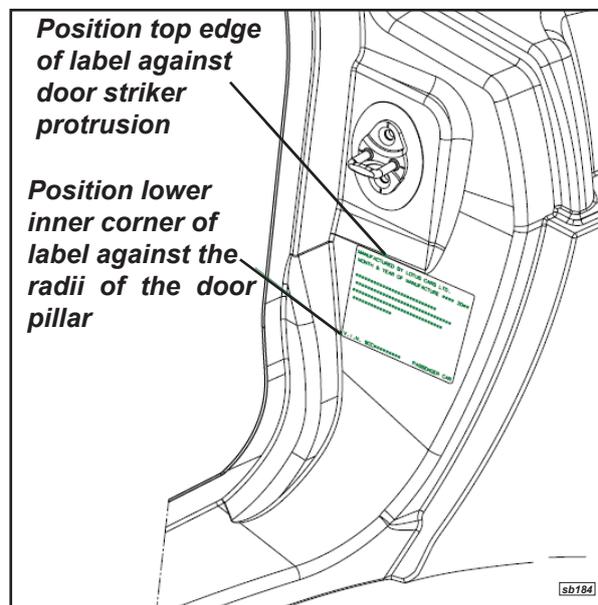
Fitment procedure:

- Align the top and the inner lower corner of the certification label against the lower edge of the door striker panel protrusion and radii of the door pillar as per the illustration.
- Ensure the label is flat and crease free before fitting to the vehicle.

Note: Care must be taken to position the label correctly before applying to the 'B' pillar as once it has adhered to the panel it cannot be removed without being destroyed.

- Apply overlay label to the main label, positioning it so that it overlaps evenly around the perimeter of the certification label.

Note: Even though the old label is partially destroyed, any portions of the label remaining should be shredded to ensure that it is permanently out of circulation.



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Timely Repair

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Owners are being instructed to contact the Lotus Customer Service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

CHARGES:

Labor charges for 0.6 hours and label part number A132U0504J (per vehicle) may be recovered by submitting a warranty claim on Lotus Connect, option DC603, Bulk Entry Campaign, enter campaign number 2013/02R.

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VINS AFFECTED BY RECALL CAMPAIGN 2013/02R

(Please check campaign status on Lotus Connect before carrying out this repair action)

- SCCLMDTUXDHA10082
- SCCLMDSUXDHA10083
- SCCLMDTU3DHA10084
- SCCLMDTU5DHA10085
- SCCLMDTU7DHA10086
- SCCLMDTU9DHA10087
- SCCLMDTU0DHA10088
- SCCLMDTU2DHA10089
- SCCLMDTU9DHA10090
- SCCLMDTU0DHA10091
- SCCLMDTU2DHA10092
- SCCLMDTU4DHA10093
- SCCLMDTU6DHA10094
- SCCLMDTU8DHA10095
- SCCLMDSU8DHA10096
- SCCLMDTU1DHA10097
- SCCLMDTU3DHA10098
- SCCLMDSU3DHA10099
- SCCLMDSU6DHA10100
- SCCLMDTUXDHA10101
- SCCLMDSU0DHA10102
- SCCLMDSU1DHA10103
- SCCLMDTU7DHA10105
- SCCLMDSU9DHA10107
- SCCLMDSU9DHA10110
- SCCLMDSU0DHA10111
- SCCLMDTU6DHA10113
- SCCLMDSU6DHA10114
- SCCLMDTU3DHA10117
- SCCLMDSU3DHA10118
- SCCLMDSU3DHA10121
- SCCLMDTU9DHA10123
- SCCLMDSU9DHA10124
- SCCLMDTU4DHA10126
- SCCLMDSU6DHA10128
- SCCLMDSU4DHA10130
- SCCLMDTUXDHA10132
- SCCLMDSUXDHA10133
- SCCLMDSU5DHA10136
- SCCLMDSU0DHA10139
- SCCLMDTU7DHA10153
- SCCLMDSU9DHA10155
- SCCLMDSU6DHA10159
- SCCLMDTU4DHA10160
- SCCLMDSU1DHA10165
- SCCLMDTU5DHA10166
- SCCLMDSU7DHA10171
- SCCLMDTU0DHA10172
- SCCLMDSU0DHA10173
- SCCLMDSU6DHA10176
- SCCLMDSU8DHA10177

Ends.

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